



**SINGLE OUTCOME AGREEMENT  
DELIVERY PLAN**

**2013-2017**

**Outcome 1**

<b>OUTCOME:</b>	<b>1. Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for our people.</b>	
<b>INTERMEDIATE OUTCOME:</b>	1a) Dundee's economy grows through a focus on key sectors, growth companies, business start ups and inward investment.	
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>
Deliver business gateway service, e-zone and other enterprise support initiatives.	2017	Stan Ure, Dundee City Council
Actively support Dundee's account managed and other companies to seek out and explore opportunities that focus on growth through innovation, organisational development, market development, strategy development, investment and business improvement.	2017	Mick McHugh, Scottish Enterprise
Dundee partners will work with Scottish Enterprise and its international arm Scottish Development International to help achieve Scotland's foreign investment targets.	2017	Mick McHugh, Scottish Enterprise
Support and encourage Dundee businesses to grow through accessing regional and national sectoral initiatives (e.g. Tayside Food & Drink Forum, Interactive Scotland).	2017	Mick McHugh, Scottish Enterprise
Work with, and encourage, growth companies to access targeted financial support (e.g. Regional Selective Assistance, R&D Grants).	2017	Mick McHugh, Scottish Enterprise
Support Dundee businesses to access international trade opportunities, and grow through improved export performance and by accessing new foreign markets.	2017	Mick McHugh, Scottish Enterprise
Support Dundee businesses to grow and/or become more competitive by accessing national business services (e.g. Scottish Manufacturing Advisory Service, Co-Operative Development Scotland, Scottish Investment Bank).	2017	Mick McHugh, Scottish Enterprise
Enhance and develop existing business growth pipeline and help deliver national growth target for account managed companies of 10% by 2016.	2016	Mick McHugh, Scottish Enterprise
Maximise entrepreneurship amongst University of Dundee staff and students through Enterprise Gym, Incubator Facilities and IP based company formation.	2017	Graham McKee, University of Dundee
Deliver a range of sector focussed initiatives designed to support the City's key sectors (e.g. BioDundee, Digital Dundee, Tayscreen, Talking Tayside).	2017	Jennifer Caswell, Dundee City Council
Promote the city to potential inward investors and provide an inward investor response programme.	2017	Jennifer Caswell, Dundee City Council
Maximise growth of the creative industries sector building upon existing strengths and the opportunities emerging through V&A at Dundee.	2017	Jennifer Caswell, Dundee City Council
Promote the development of city centre businesses within a safe and attractive shopping environment and ensure that the opportunities emerging through the Waterfront / V&A at	2017	Lorna Mckenzie, Dundee City Council

Dundee development to promote the city as a retail and leisure destination are maximised.			
Support the development and growth of Dundee's social enterprise sector through implementation of social enterprise strategy and asset transfer strategy.	2017		Eric Peebles, Dundee City Council
Support the growth and development of businesses by facilitation of networking opportunities, events and key sector activities. Build business confidence internally and externally by promoting the city as a world class destination and providing a strong voice for the local business sector.	2017		Sandra Burke, Dundee and Angus Chamber of Commerce
Develop mechanisms to ensure that the private sector is actively consulted and engaged in activities to promote sector development and drive economic growth.	2015		Stan Ure, Dundee City Council
Embed enterprise skills within Dundee College's learning and teaching to increase the number of start-up businesses.	2017		Karen Donaldson, Dundee College
Support business growth within key sectors through delivering focussed training, consultancy services and enhanced partnership activity.	2017		Karen Donaldson, Dundee College
Support local games development companies and other businesses that have products dependent on developing content and technology for the connected digital economy, with a particular focus on start ups / young companies, supporting skills provision and working capital acquisition.	2017		Nicholas Hamilton, University of Abertay
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of Dundee College supported start-ups.	2	10	Karen Donaldson, Dundee College
Percentage of students engaged in voluntary activity related to employability, enterprise and entrepreneurship.	17%	50%	Graham McKee, University of Dundee
Number of start-ups assisted by Business Gateway.	253	275	Mandy Mckenzie/John Scott, Dundee City Council
Gross jobs created through e-zone.	48	66	Rory Young, Dundee City Council
Number of companies engaging positively with Abertay University on skills and working capital issues.	5	20	Paul Durrant, Abertay University
Amount of traded income recorded by Dundee Social Enterprise Network members.	£12.1m	£16.1	Eric Peebles, Dundee City Council

<b>OUTCOME:</b>	<b>1. Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for our people.</b>	
<b>INTERMEDIATE OUTCOME:</b>	1b) Dundee has effective pathways to employment which enable our people to progress into sustainable jobs.	
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>
Refresh and implement the pipeline from mid 2014 to a case management structure with the aim of minimising drop out and increasing the proportion of positive outcomes achieved.	2014	Michelle Gautier, Dundee City Council
Improve performance of the pipeline through implementation of outcome based funding.	2014	Michelle Gautier, Dundee City Council
Implement new contracts for the pipeline to ensure that funds are targeted to the key client groups.	2014	Michelle Gautier, Dundee City Council
Review operation of Discover Opportunities Centre and assess potential to deliver new initiatives.	2014	Allan Millar, Dundee City Council
Co-ordinate Employer Engagement activity with partners (including a planned approach to Dundee Employers Pledge, CPP and College Regional Outcome Agreement).	2017	Karen Donaldson, Dundee College
Address sector specific skills needs through delivery of sectoral initiatives including sector based Work Academies (e.g. health, hospitality & tourism, renewables, engineering).	2017	Janet Richardson, Department for Work & Pensions, Karen Donaldson, Dundee College
Deliver digital inclusion training through established job shops and community facilities.	2014	Allan Millar, Dundee City Council
Deliver Dundee City Council Community Benefits through procurement programme and expand into CPP partners.	2017	Allan Millar, Dundee City Council
Bid for future European Funding and ensure that it is aligned with other funding sources, targeted effectively and the impact is maximised.	2014	Michelle Gautier, Dundee City Council
Ensure that there are effective referral systems to employability services for people affected by the welfare reform agenda.	2014	Allan Millar, Dundee City Council
Maximise outcomes for long term unemployed and ensure that mainstream provision like the Work Programme is complemented by effective employability pipeline services.	2017	Allan Millar, Dundee City Council, Janet Richardson, Department for Work & Pensions
Ensure that synergies between health and employability services are maximised.	2017	Lucy Rennie, NHS Tayside

Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of clients registered on Dundee Employability Pipeline.	2,800	2,800	Allan Millar, Dundee City Council
Number of clients from CRA areas registered on Dundee Employability Pipeline.	1,849	1,850	Allan Millar, Dundee City Council
Number of Employability Pipeline clients achieving a job outcome.	1,189	1,400	Allan Millar, Dundee City Council
Number of Employability Pipeline clients from CRA areas achieving a job outcome.	775	900	Allan Millar, Dundee City Council
Number of individuals received digital inclusion training.	0	288 (per annum)	Allan Millar, Dundee City Council
Number of employers signed up to the Employer Pledge.	20	100 (cumulative)	Karen Donaldson, Dundee College
Number of employers engaged in activity related to the employer pledge.	10	50 (cumulative)	Karen Donaldson, Dundee College
Number of sector specific interventions delivered to address skills and employability challenge.	5	25 (cumulative)	Karen Donaldson, Dundee College

<b>OUTCOME:</b>	<b>1. Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for our people.</b>		
<b>INTERMEDIATE OUTCOME:</b>	1c) Dundee tackles youth unemployment by moving more of our young people into positive destinations.		
Actions to achieve the intermediate outcome	Target completion date	Lead Officer	
Evaluate the current provision of employability skills delivered through the Broad General Education (S1 - S3) in all secondary schools by June 2014, identify examples of innovative practice and develop an action plan by October 2014 for delivery over the period 2014-2017.	2014	Kenny McKeown, Dundee City Council	
Provision of career coaches in schools and provision of My World of Work to school pupils from S3 to enable them to develop career management skills.	2017	Jill Hunter, Skills Development Scotland	
Deliver work coach service to supports vulnerable young people through the transition from school to employment, training or education and beyond.	2017	Jill Hunter, Skills Development Scotland	
Maximise the Employability Fund opportunities and align the resources with the skills pipeline in Dundee.	2017	Jill Hunter, Skills Development Scotland	

Deliver Opportunities for All to ensure that every 16 to 19 year old in the city who is not engaged in employment, education or training is offered a place in learning or training	2017	Karen Gunn, Dundee City Council	
Create and deliver a Youth Employment Activity Plan.	2014	Jill Hunter, Skills Development Scotland	
Deliver Public Sector Modern Apprenticeships Programme and Employer Pledge (across CPP).	2017	Karen Gunn, Dundee City Council	
Deliver youth focussed initiatives including Youth Employment Scotland's Employer Recruitment Scheme.	2014	Karen Gunn, Dundee City Council	
Align and integrate tracking systems including the Data Hub, across partners/ providers and within DCC to ensure effective tracking of beneficiaries.	2017	Karen Gunn, Dundee City Council, Jill Hunter, Skills Development Scotland	
Create and implement a mechanism for ensuring a positive destination for Dundee College learners.	2017	Karen Donaldson, Dundee College	
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of clients aged 16-24 registered on Dundee Employability Pipeline.	952	1000	Allan Millar, Dundee City Council
Number of Employability Pipeline clients aged 16-24 achieving a job outcome.	468	500	Allan Millar, Dundee City Council
Number of PACE learning opportunities for school refusers.	36	72 (subject to Scottish Government policy)	Karen Donaldson, Dundee College
Percentage of 16-19 year olds supported by Dundee College in line with Opportunities for All.	56.9%	59%	Karen Donaldson, Dundee College
Percentage of Dundee College students from secondary schools leaver lists targeting schools with highest negative destinations.	36.8%	39%	Karen Donaldson, Dundee College
Percentage of Dundee College students from SIMD areas specifically in 10% most deprived areas.	19.4%	22%	Karen Donaldson, Dundee College
Percentage of school leavers in positive and sustained destinations (SLDR).	90%	92%	Karen Gunn, Dundee City Council
Number of Modern Apprentices engaged annually by Dundee City Council.	12	50	Frances Greig, Dundee City Council

<b>OUTCOME:</b> 1. Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for our people.			
<b>INTERMEDIATE OUTCOME:</b> 1d) Our physical infrastructure supports and enables sustainable economic growth.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Develop new local development plan and ensure that an effective and efficient application process is in place.		2013	Gregor Hamilton, Dundee City Council
Utilise Dundee City Council's extensive property portfolio to meet the accommodation needs of start up companies, inward investors and indigenous businesses and encourage use of Scottish Property Network amongst public sector bodies to advertise available property.		2017	Colin Craig, Dundee City Council
Investigate the market for incubator space with a view to delivery.		2016	Kevin Bazley, Scottish Enterprise
Enhance arrival facilities for visitors through redevelopment of Dundee Railway Station.		2016	Allan Watt, Dundee City Council
Promote services, routes and facilities at Dundee Airport and protect the Dundee to London air route.		2017	Stan Ure, Dundee City Council
Investigate options for enhancements to A90 arterial route through Dundee.		2016	Niall Gardiner, Tactran
Promote enhanced rail services through ScotRail franchise in 2015.		2015	Niall Gardiner, Tactran
Implement plans for park and ride sites at Dundee West and Tay Bridge South.		2015	Niall Gardiner, Tactran
Implementation of the Community Asset Transfer Strategy by Dundee City Council as a catalyst for social, environmental and economic regeneration of local communities.		2017	Colin Craig, Dundee City Council
Ensure that new developments at Dundee Waterfront have the optimum digital infrastructure and connectivity.		2017	Allan Watt, Dundee City Council
Improve the capacity of local companies to tender for capital works contracts through facilitation of supplier development programme events.		2017	Mandy Mckenzie, Dundee City Council
Work through Scottish Cities Alliance to develop Dundee's contribution to the use of renewable energy sources for sustainable transport.		2017	Neil Gellatly, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of major applications dealt with within the statutory timescale or within the timescale established in a processing agreement.	85.75	100%	Charlie Walker, Dundee City Council

Number of park and ride sites serving Dundee.	0	2	Niall Gardiner, Tactran
Number of Council property/land assets transferred to social enterprises/third sector organisations (Asset Transfer Strategy).	0	6 (cumulative)	Eric Peebles, Dundee City Council

<b>OUTCOME:</b> 1. Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for our people.			
<b>INTERMEDIATE OUTCOME:</b> 1e) Dundee's Waterfront underpins the city's economic growth and enables the creation of new local employment opportunities.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Continually manage resources to achieve completion of Dundee Waterfront work by 2017.		2017	Mike Galloway, Dundee City Council
Market Dundee Waterfront to potential investors.		2017	Allan Watt, Dundee City Council
Secure remaining funding required to deliver V&A at Dundee project through bids to ERDF, Lottery, Trust and private benefactors.		2016	Sandy Richardson, Design Dundee Ltd
Deliver V&A at Dundee building within budget during plan period.		2016	Philip Long, Design Dundee Ltd
Explore funding and operator for marina development at Camperdown and Victoria Docks.		2017	Allan Watt, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>		<b>Baseline (2012)</b>	<b>Target (2017)</b>
Percentage of Central Waterfront development plots square metres completed.		9%	100%
			Allan Watt, Dundee City Council



<b>OUTCOME:</b> 1. Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for our people.			
<b>INTERMEDIATE OUTCOME:</b> 1f) We have improved the image and perception of the city and its region.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Continue to develop and deliver Dundee: One City, Many Discoveries as a focus for place marketing.		2017	Jennifer Caswell, Dundee City Council
Sustain and deliver a co-ordinated programme of festivals and events.		2017	Stewart Murdoch / Jennifer Caswell, Dundee City Council
Maximise PR benefits emanating from UK City of Culture 2017 bid.		2014 (or 2017 if bid successful)	Stewart Murdoch, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Public perception of Dundee (on scale of 1-10)	6.31	7.00	Jennifer Caswell, Dundee City Council

<b>OUTCOME:</b> 1. Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for our people.			
<b>INTERMEDIATE OUTCOME:</b> 1g) Dundee and its region is established as an internationally recognised visitor destination enhanced by V&A at Dundee.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Deliver Dundee City Council's Tourism Action Plan.		2017	Gaynor Sullivan, Dundee City Council
Facilitate city wide tourism partnership to progress development of visitor economy.		2017	Gaynor Sullivan, Dundee City Council
Drive the development and implementation of a city wide/city region tourism action plan.		2017	Gaynor Sullivan, Dundee City Council
Increase business tourism market through the activities of Dundee & Angus Convention Bureau.		2017	Karen Tocher, Dundee City Council
Continue to develop appropriate way-finding and signage to support visitors to the city.		2015	Gregor Hamilton, Dundee City Council

Develop a range of digital tools/apps to support visitors to the city.	2015	Gaynor Sullivan, Dundee City Council	
Maximise the opportunities arising from Caird Hall refurbishment to host larger business tourism events and continue to monitor the need and potential for additional facilities.	2017	Karen Tocher, Dundee City Council	
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of business tourism events secured by Dundee and Angus Convention Bureau.	32	39	Karen Tocher, Dundee City Council
Annual visitors to V&A at Dundee	0	270,000	Philip Long, Design Dundee Ltd

<b>OUTCOME: 1. Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for our people.</b>			
<b>INTERMEDIATE OUTCOME:</b> 1h) Dundee is a leading centre for the offshore renewables industry in the UK.			
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>	
Promote Dundee through the activities of the Dundee Renewables partnership.	2017	Caroline Morgan, Dundee City Council	
Work in partnership with 10 local authorities through East Coast Renewables to promote the east coast as a viable location.	2017	Caroline Morgan, Dundee City Council	
Encourage companies to register in Dundee Renewables Green Directory and Scottish Enterprise's Offshore Renewables Supply Chain Directory.	2017	Caroline Morgan, Dundee City Council	
Dundee Partners to encourage participation in Scottish Enterprise's Offshore Business Support Programmes.	2017	Mick McHugh / Kevin Bazley, Scottish Enterprise	
Develop a comprehensive range of training and support opportunities through Energy Training East, an alliance of Tayside's 5 Universities and Colleges.	2017	Karen Donaldson, Dundee College	
Create a leading academic centre – the Offshore Renewables Institute (ORI) – based at the University of Dundee.	2017	Graham McKee, University of Dundee	
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of renewables sector manufacturing operations.	0	2	Stan Ure, Dundee City Council

Number of energy related training initiatives / programmes provided through Dundee College.	5	25 (cumulative)	Karen Donaldson, Dundee College
Number of candidates supported through Dundee College energy related training initiatives / programmes.	100	500 (cumulative)	Karen Donaldson, Dundee College
Number of students registered on Abertay University's renewable energy technology course/s.	10	25	Simeon Keates/ Nia White, Abertay University
Offshore Renewables Institute: income attraction.	0	£2,500,000	Graham McKee, University of Dundee

<b>OUTCOME:</b>			<b>1. Dundee will be an internationally recognised city at the heart of a vibrant region with more and better employment opportunities for our people.</b>
<b>INTERMEDIATE OUTCOME:</b>			1i) Our Higher and Further Education institutions drive growth in teaching and research and through supporting knowledge intensive industries.
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>	
Develop new markets and work with representatives of key sectors to develop training and educational content which meets future skill requirements at home and outwith Scotland.	2017	Graham McKee, University of Dundee, Nicholas Hamilton, University of Abertay, Karen Donaldson, Dundee College	
Build upon existing university research expertise and exploit spin-out and commercialisation opportunities.	2017	Graham McKee, University of Dundee, Nicholas Hamilton, University of Abertay	
Provide gateways for local and other businesses to access expert staff and skills through a variety of channels: knowledge transfer partnership, sectoral groups, Honorary Fellowships, etc.	2017	Graham McKee, University of Dundee, Nicholas Hamilton, University of Abertay, Karen Donaldson, Dundee College	
Develop new academic business and related local opportunities in relation to three themes: 1) Promoting the sustainable use of global resources; 2) Shaping the future through innovative design; and 3) Improving social, cultural and physical well-being.	2017	Graham McKee, University of Dundee	
Ensure Dundee College's key sector expertise including new product and transnational project developments actively shape the key sectors within the city.	2017	Karen Donaldson, Dundee College	
Achieve bronze award status under the Athena Swan Charter aimed at the promotion of women in science, technology, engineering, mathematics and medicine (STEMM).	2017	Nicholas Hamilton, University of Abertay	

Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of key sectors influenced through Dundee College activity.	2	4	Karen Donaldson, Dundee College
Unregulated teaching and learning income attracted (University of Dundee).	£24.1m	£32.8m	Graham McKee, University of Dundee
Average number of spin out companies started each year (University of Dundee).	2	2	Graham McKee, University of Dundee
Income from industry and “non-academic” sources (University of Dundee).	£26.1m	£31.8m	Graham McKee, University of Dundee



**SINGLE OUTCOME AGREEMENT  
DELIVERY PLAN**

**2013-2017**

**Outcome 2**

<b>OUTCOME:</b> 2. Our people will be better educated and skilled within a city renowned for learning and culture.			
<b>INTERMEDIATE OUTCOME:</b> 2a) Dundee delivers excellent cultural choice and opportunity for its citizens and visitors.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Implement the Cultural Strategy to 2014 and revise for 2015-2020.		March 2014	Stewart Murdoch, Dundee City Council
Maximise opportunities arising from the City of Culture bid.		March 2017	Stewart Murdoch, Dundee City Council
Establish collective baselines through the collection of survey data.		December 2013	Merrill Smith, Dundee City Council
Repeat the analysis of cultural events in the city for 2013.		December 2014	Amina Shah, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of people attending cultural events within community centres.	17,784	18,400	Doug Rennie, Dundee City Council
Number of cultural events held within Community centres.	196	205	Doug Rennie, Dundee City Council
Number of people attending events run by cultural agencies (in receipt of public funding).	<i>tbc</i>	To maintain attendances	Merrill Smith, Dundee City Council

<b>OUTCOME:</b> 2. Our people will be better educated and skilled within a city renowned for learning and culture.			
<b>INTERMEDIATE OUTCOME:</b> 2b) The confidence and skills of the population is increased through Community, Further and Higher Learning.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Provision of learning support and guidance in communities.		December 2016	Marie Dailly, Dundee City Council
Targeting of learning opportunities at people with no or low level qualifications.		December 2016	Marie Dailly, Dundee City Council
Targeting of CLD to support skills leading to increased employability.		December 2016	Marie Dailly, Dundee City Council

Implement the Outdoor learning Strategy.		December 2016	Derek Napier , Dundee City Council
Deliver a programme of family learning events.		December 2016	Marie Dailly, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of Learners engaged in CLD courses who report an increase in confidence.	85%	85%	Marie Dailly, Dundee City Council
Number of adults with no or low level qualifications registered on Community based learning programmes.	1,566	1,566	Marie Dailly, Dundee City Council
Number of people taking part in adult learning engagement events.	1,000	1300	Marie Dailly, Dundee City Council
Number of people receiving community based Adult Guidance.	822	1,000	Marie Dailly, Dundee City Council
Number of adults taking part in learning opportunities.	3,641	3,641	Marie Dailly, Dundee City Council
Numbers of parents/carers from regeneration areas taking part in family learning sessions.	105	450	Marie Dailly, Dundee City Council
Number of creative learning workshops.	200	200	Christine Millar, Leisure and Culture Dundee
Number of science and astronomy events.	100	100	Christine Millar, Leisure and Culture Dundee

<b>OUTCOME: 2. Our people will be better educated and skilled within a city renowned for learning and culture.</b>		
<b>INTERMEDIATE OUTCOME:</b> 2c) We have reduced inequalities through learning.		
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>
Promote access to college for Further and Higher Education students from Community Regeneration areas.	December 2016	Grant Ritchie, Dundee College
Target Adult learning towards areas and of greatest need and to equalities groupings.	December 2016	Marie Dailly, Dundee City Council
Implement the ESOL Strategy Action Plan.	December 2016	Dorothee Leslie, Dundee College

Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of college students from Community Regeneration areas.	3033	3100	Grant Ritchie, Dundee College
Percentage of female learners in CLD adult learning	60%	60%	Marie Dailly, Dundee City Council
Percentage of Adults from Community regeneration areas.	55%	60%	Marie Dailly, Dundee City Council
Number of Adults taking part in CLD learning events.	1,000	1,300	Marie Dailly, Dundee City Council
Number of English for Speakers of Other languages learners.	400	450	Dorothee Leslie, Dundee College
British Sign Language identification card for Deaf adults.	0	100	Elena Brown, Dundee City Council

<b>OUTCOME: 2. Our people will be better educated and skilled within a city renowned for learning and culture.</b>			
<b>INTERMEDIATE OUTCOME:</b> 2d) We have increased levels of Adult literacy and numeracy.			
Actions to achieve the intermediate outcome	Target completion date	Lead Officer	
Implement the Strategic Literacies action plan.	December 2016	Marie Dailly, Dundee City Council	
Implement the Being a Parent in Dundee strategy.	December 2016	Chris Scott, Dundee City Council	
Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of adults taking up literacy learning.	1,896	1,900	Marie Dailly, Dundee City Council
Number of parents/carers involved in family literacy learning.	285	500	Marie Dailly, Dundee City Council



<b>OUTCOME:</b> 2. Our people will be better educated and skilled within a city renowned for learning and culture.			
<b>INTERMEDIATE OUTCOME:</b> 2e) Dundee will have a positive reputation and self image as a result of achievements within a vibrant cultural sector.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Plan and conduct an external perceptions survey.		March 2013	Jennifer Caswell, Dundee City Council
Plan and conduct a citizen perception survey.		March 2013	Peter Allan, Dundee City Council
Maintain and promote a vibrant programme of cultural events and activities in the city through the Cultural Agencies Network.		Ongoing	Stewart Murdoch, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of foundation status organisations in Dundee's cultural sector.	3	3	Merrill Smith, Dundee City Council
Public perception of Dundee (on scale of 1-10).	6.31	7.00	Jennifer Caswell, Dundee City Council



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**2013-2017**

**Outcome 3**

<b>OUTCOME:</b> 3. Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included.			
<b>INTERMEDIATE OUTCOME:</b> 3a) Children are protected from abuse, neglect, exploitation and harm by others at home, at school and in the community.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Improve access to substance misuse services for those with the care of children by early identification of problems and creating better working links with adult and children's services.		2017	Steven Dalton, Alcohol and Drug Partnership
Assess and manage risk through the provision of targeted multi-agency support to pregnant mothers and parents of newborns with compromised parenting.		2015 (based on current funding ending)	Kathryn Lindsay, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of Dundee substance misusers with dependent children accessing services.	220 (42%) (Clients reported to the Scottish Drugs Misuse Database (2011/12))	60%	Steven Dalton, Alcohol and Drug Partnership
Percentage of babies receiving New beginnings service in relation to whom an assessment is completed prior to birth.	100%	100%	Kathryn Lindsay, Dundee City Council

<b>OUTCOME:</b> 3. Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included.			
<b>INTERMEDIATE OUTCOME:</b> 3b) Children have the highest attainable standards of physical and mental health, access to suitable healthcare, and support in learning to make healthy and safe choices.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Roll out the new peer led Healthy Transitions programme to all Secondary Schools in Dundee.		2015	Kenny Lindsay, Dundee City Council
Promote healthy eating and physical activity with families, pre-school settings, schools and communities targeting a reduction in BMI and obesity levels for example through 1:1 health behaviour change interventions, group work and sign posting.		2014/2015	Elaine Cruickshank, NHS Tayside
Develop and promote young people's access to sexual health services, through making available information and advice in schools and local communities. This is delivered by a multi-agency group based on actions developed around the Strategic Action Plan of the Tayside Managed Care Network on Sexual Health and BBV.		2017	Tracey Stewart, Dundee Action on Sexual Health (DASH)

Develop programmes of diversionary youth work in response to young people's needs such as DISC Target Project.	2017	Kenny Lindsay, Dundee City Council
Develop programmes of diversionary sports activities in response to young people's needs for example midnight and drop in football, drop-in dance.	2017	Bob McIntosh, Leisure and Culture Dundee
Ensure that all young people Looked after at home or accommodated have an assessment of their health needs including mental health and wellbeing.	2014	Elaine Cruickshank, NHS Tayside Martin Dey, Dundee City Council

Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of Primary 7 children participating in peer led, health focussed, risk taking and decision making sessions.	1200	1200 (this equates to 100%)	Kenny Lindsay, Dundee City Council
Percentage of young people Looked After Children who have a health assessment completed within 28 days of becoming Looked after.	< 50%	95%	Anne McNaughton, NHS Tayside, Martin Dey, Dundee City Council
Rates of teenage (under 16) conception per 1000 of teenage population.	18.6 per 1000	6.9 per 1000	Tracey Stewart, Dundee Action on Sexual Health (DASH)
Rates of teenage (under 20) conception per 1000 of teenage population.	96.3 per 1000	48 per 1000	Tracey Stewart, Dundee Action on Sexual Health (DASH)
Number of young people involved in diversionary activities through youth work.	3000	3600	Kenny Lindsay, Dundee City Council
Number of attendances of young people at Leisure and Culture Dundee diversionary activities.	8,145	<i>tbc</i>	Ross McGuire, Leisure and Culture Dundee

<b>OUTCOME:</b>	<b>3. Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included.</b>	
<b>INTERMEDIATE OUTCOME:</b>	3c) Children have raised attainment and achievement and are supported and guided in their learning and in the development of their skills, confidence and self-esteem at home, at school and in the community.	
Actions to achieve the intermediate outcome	Target completion date	Lead Officer
Implement the curriculum for Excellence in all Dundee City Council's establishments in all subject areas across the 3-18 age groups.	2017	Paul Clancy/Lina Waghorn, Dundee City Council

Implement the curriculum for Excellence in all Dundee City Council's establishments in all aspects of the new SQA framework to include National levels, Higher and Advanced Higher.	2017	Paul Clancy/Lina Waghorn, Dundee City Council	
Implement the curriculum for Excellence in all Dundee City Council's establishments in Literacy and numeracy outcomes with a specific emphasis on the need to improve attainment.	2017	Paul Clancy/Lina Waghorn, Dundee City Council	
Develop further links with Dundee & Angus College to provide learning modules and activities for pupils in the Senior Phase of education from S4 – S6 as part of their annual course options.	2017	Paul Clancy/Lina Waghorn, Dundee City Council	
Work with partners to improve the attainment of Looked After Children and their transition from school into employment, training, volunteering or further learning opportunities through initiatives such as the 'Family Firm' which is part of Dundee's Corporate Parenting Strategy.	2015	Paul Clancy/Karen Gunn/Martin Dey, Dundee City Council	
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of schools where the National 2-5 courses plus higher are fully developed and embedded in the curriculum.	0%	100%	Paul Clancy, Dundee City Council
Percentage of looked after children gaining both English and Maths at SCQF level 3 or above by the end of S4.	32.5%	50%	Paul Clancy/Martin Dey, Dundee City Council
Percentage gap between looked after and non-looked after children excluded from school at least once in a school year.	20.1%	7%	Paul Clancy/Lina Waghorn/Martin Dey, Dundee City Council
Percentage of Looked After Children attending school.	90%	93%	Paul Clancy/Lina Waghorn/Martin Dey, Dundee City Council

<b>OUTCOME:</b>	<b>3. Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included.</b>	
<b>INTERMEDIATE OUTCOME:</b>	3d) Children have a nurturing place to live, in a family setting with additional help if needed or, where this is not possible, in a suitable care setting.	
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>
Develop capacity of voluntary sector partners to support parents through initiatives and partnerships such as Dundee early Intervention Team (DEIT) Roots of Empathy etc.	2017	Christine Lowden, Dundee Voluntary Action, Derek Gray, Aberlour Trust

Develop multi agency professional development opportunities for the early year's workforce.	2017	Lesley Gibb, Dundee City Council, Elaine Cruickshank, NHS Tayside	
Implement the Early Years Collaborative approach across Dundee through the use of the 'Test of Change Improvement methodology.	2014	Michael Wood, Dundee City Council	
Implement Dundee's Parenting Strategy (Being A Parent In Dundee) for example by developing and deploying appropriate parenting programmes which promote parental responsibility.	2017	Bert Sandeman, Dundee City Council	
Parents to take a leading role in their child's language and literacy development by upskilling their own literacy competence and utilising parenting Programmes.	2017	Marie Dailly, Dundee City Council	
Ensure that women experience positive pregnancies which result in the birth of more healthy babies through early assessment and targeted intervention.	2015	Elaine Cruickshank, NHS Tayside	
Ensure children have all the developmental skills and abilities expected of a 27-30 month old by parents and practitioners working together through initiatives such as the Early Years Collaborative).	2016	Elaine Cruickshank, NHS Tayside	
Ensure children have all the developmental skills and abilities expected at the start of primary school through the work of the EYC and Early Years Lochee Pathfinder.	2017	Elaine Cruickshank, NHS Tayside, Lina Waghorn, Dundee City Council	
Roll out the learning from the Lochee Ward Early Years Pathfinder across the city, e.g. affordable leisure activity (Family Splash) prevention & early intervention (Early Start) community asset building (Community Engagement Team).	2017	Bert Sandeman/Andrea Calder, Dundee City Council	
Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of parents/carers involved in family literacy developments.	105 adults, 112 children	400 adults, 450 children.	Marie Dailly, Dundee City Council
Number of stillbirths.	4.9 per 1,000 (Tayside figure)	4.3 per 1,000 (Tayside target)	Elaine Cruickshank, NHS Tayside
Percentage of children in Dundee reaching all of the expected developmental milestones at the time of the child's 27-30 month child health review.	<i>tbc</i>	85% (this target is based on the national EYC stretch aims from workstreams 2 & 3)	Elaine Cruickshank, NHS Tayside
Percentage of children in Dundee reaching all of the expected developmental milestones at the time the child starts primary school.	<i>tbc</i>	90% (this target is based on the national EYC stretch aims from workstreams 2 & 3)	Elaine Cruickshank, NHS Tayside, Lina Waghorn, Dundee City Council

<b>OUTCOME:</b> 3. Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included.			
<b>INTERMEDIATE OUTCOME:</b> 3e) Children have opportunities to take part in activities such as play, recreation and sport which contribute to healthy growth and development, at home, at school and in the community.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Increase participation in structured physical activity such as little gym time, basic moves and lesson programmes.		2017	Audrey White, Leisure & Culture Dundee
Increase the time devoted to curricular Physical Education to 2 hours per week in Primary and 2 periods per week in S1-S4.		2017	Michael Wood, Dundee City Council
Develop opportunities for the engagement of parents in their child's physical activity and promote parental responsibilities e.g. family splash, PEEP etc.		2017	Audrey White, Leisure & Culture Dundee
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Total attendances at sport & physical activity classes/clubs for school age children.	483,527	493,197	Audrey White, Leisure & Culture Dundee
Number of attendances at classes for 0-5 year olds.	18,379	19,202	Audrey White, Leisure & Culture Dundee
Number of parents with their children involved in Sport and Physical Activity Programmes.	1467	1496	Audrey White, Leisure & Culture Dundee

<b>OUTCOME:</b> 3. Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included.			
<b>INTERMEDIATE OUTCOME:</b> 3f) Children are involved in decisions that affect them and have their voices heard.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Deliver Dundee's strategy for engaging children and families in the planning, delivery and evaluation of public services. (e.g. young people and parents involved in the development of the Integrated Children's Services Plan and the Early years Collaborative).		2017	Chairs of each of the Strategic Planning Groups
Deliver the action plan within Dundee's looked After Children Champions Board such as the Youth Engagement Strategy and PEER Mentoring programme.		2017	Bert Sandeman, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of 'Tests Of Change' where children, young people and	<i>tbc</i>	100%	Chairs of each of the Strategic

their carers are and have been actively involved.			Planning Groups
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**OUTCOME: 3. Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included.**

**INTERMEDIATE OUTCOME:** 3g) Children take a responsible role in their schools and communities.

Actions to achieve the intermediate outcome	Target completion date	Lead Officer
Develop Early and Effective Intervention and Diversion Programmes to ensure fewer children and young people are prosecuted and sentenced in Court.	2017	Glyn Lloyd, Dundee City Council
Develop Alternatives to Secure Care and Custody Programmes to ensure fewer children and young people are placed in or sentenced to secure settings.	2017	Glyn Lloyd, Dundee City Council
Support young people to volunteer through taking more responsibility in their youth group or as a volunteer member of staff.	2017	Kenny Lindsay, Dundee City Council

Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of children and young people appearing in Court.	54	43	Glyn Lloyd, Dundee City Council
Number of children and young people placed in or sentenced to secure settings.	22 (secure care) 6 (prison)	20% reduction	Glyn Lloyd, Dundee City Council
Number of young people in the 12 – 18 age range who are registered as volunteers with the Volunteer Centre.	56	100	Katherine Mackenzie, Voluntary Gateway, Kenny Lindsay, Dundee City Council

**OUTCOME: 3. Our children will be safe, healthy, achieving, nurtured, active, respected, responsible and included.**

**INTERMEDIATE OUTCOME:** 3h) Children have help to overcome social, educational, physical and economic inequalities and are accepted as part of the community in which they live and learn.

Actions to achieve the intermediate outcome	Target completion date	Lead Officer
Involve young people in decision making processes in the city through forums such as Dundee Youth Council, LAC Champions Board, School Pupil Council etc.	2017	Kenny Lindsay, Dundee City Council

Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of young people engaged and influencing local and national developments.	182	400	Kenny Lindsay, Dundee City Council





**SINGLE OUTCOME AGREEMENT  
DELIVERY PLAN**

**2013-2017**

**Outcome 4**

<b>OUTCOME:</b> 4. People in Dundee will have improved physical and mental well-being and will experience fewer health inequalities.				
<b>INTERMEDIATE OUTCOME:</b> 4a) People living in community regeneration areas have improved health.				
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>	
Implement Equally Well actions from the transitional model business plan in the five wards containing community regeneration areas approach.		May 2014	Sheila McMahon, Dundee City Council	
Develop and implement model for enhanced Dundee Healthy Living Initiative.		March 2015	Lucy Rennie, NHS Tayside	
Deliver a range of community based health improvement activities via Dundee Healthy Living Initiative, including, cookery courses, physical activity classes, weight management support (as per tier 2 of the Tayside Adult Weight management Pathway), smoking cessation.		Ongoing	Beverley Black, NHS Tayside	
Provide targeted smoking cessation services, utilising a range of mechanisms including sport and physical activity, to those living in most deprived areas.		Ongoing	Mary Colvin, NHS Tayside	
Support people with a variety of health barriers who are claiming an unemployment related benefit, to return to work, education or training.		Ongoing	Wendy Third, NHS Tayside	
Provide targeted screening interventions in most deprived areas.		Ongoing	Julie Cavanagh, NHS Tayside	
Deliver "Eat Well, Play Well" initiative targeting early years in community regeneration areas, along with building capacity in the early years workforce.		August 2015	Beverley Black, Dundee Healthy Living Initiative	
<b>Performance Indicators for this intermediate outcome</b>				
<b>Performance Indicators for this intermediate outcome</b>		<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of Community Regeneration Areas with Equally Well support.		1	6	Sheila McMahon, Dundee City Council
Number of child healthy weight interventions delivered.		407 (2011/12) (Tayside figure)	1118 (2013/14)	Joyce Thompson, NHS Tayside
Number of participants attending weight management (DHLI).		300	Maintain	Beverley Black, Dundee Healthy Living Initiative
Percentage of participants completing 75% of DHLI weight management intervention programme.		<i>tbc</i>	30%	Beverley Black, Dundee Healthy Living Initiative
% of participants completing 75% of DHLI weight management intervention programme achieving $\geq$ weight loss.		<i>tbc</i>	30%	Beverley Black, Dundee Healthy Living Initiative
Number of participants at DHLI Cookery Courses.		115	Maintain	Beverley Black, Dundee

			Healthy Living Initiative
Number of participants attending DHLI physical activity programmes.	1200	Maintain	Beverley Black, Dundee Healthy Living Initiative
Number of participants attending smoking cessation classes.	400	Maintain	Beverley Black, Dundee Healthy Living Initiative
Participants attending a one off health related session or short course.	1500	Maintain	Beverley Black, Dundee Healthy Living Initiative
Number of individuals given advice at health information points.	500	Maintain	Beverley Black, Dundee Healthy Living Initiative
Number of services developed and sustained through local people (co-production).	11	<i>tbc</i>	Beverley Black, Dundee Healthy Living Initiative
Percentage of smokers quit at 1 month through support and treatment.	58%	60% (2013)	Mary Colvin, NHS Tayside

<b>OUTCOME:</b>	<b>4. People in Dundee will have improved physical and mental well-being and will experience fewer health inequalities.</b>		
<b>INTERMEDIATE OUTCOME:</b>	4b) Our young people engage in less risk-taking behaviour.		
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>	
Reduce the availability of alcohol to young people by running the 'Take time, Pause to Think' campaign, working with off-licenses and other partners, preventing the buying of alcohol to those underage.	Annually	Vered Hopkins, Dundee ADP	
Support the production and maximum utilisation of <i>the Writing to Reach You (WTRY)</i> prevention resource which will be used within all secondary schools and other settings.	Ongoing	Steven Dalton, Dundee ADP	
Fund the delivery of Theatre Arts Tours (delivering prevention messages) in all the Dundee Secondary schools – dependent on outcomes of 2013 programme.	Annually	Vered Hopkins, Dundee ADP	
Support partners to run the UK Rock Challenge (Drug-prevention initiative) within Dundee Secondary.	Annually	Vered Hopkins, Dundee ADP	
Provide weekly 'Drop In' lunch time facility for every secondary school in Dundee.	Ongoing	Mary Colvin, NHS Tayside	
Promote education and information regarding sexual health.	Ongoing	Tracey Stewart, Dundee City Council	
Deliver a consistent and integrated approach to sex and relationships education across the age span based on the principles of respect and responsibility and Curriculum for	Ongoing	Tracey Stewart, Dundee City	

Excellence, including around blood borne viruses.		Council
Provide targeted Sex and Relationships education and access to services for identified groups e.g. off-site provision, working with voluntary agencies such as HELM, provision for young people who do not attend school, young offenders, people with disabilities and vulnerable young adults, Looked After and Accommodated Children, BME communities, LGBT and the student population.	Ongoing	Tracey Stewart, Dundee City Council
Local tobacco control plan to be developed (see Outcome 4d) focussing on vulnerable young people such as looked after children and young offenders. Advice on creating a smoke-free home to be a feature of all ante-natal and post natal services and adoption, foster, kinship and residential care services.	Ongoing	Andrew Radley, NHS Tayside Mary Colvin, NHS Tayside
Provide a programme of diversionary physical activities targeting young people, the unemployed, substance misusers etc. providing them with new skills and prospects.	Ongoing	Bob McIntosh, Leisure and Sport Dundee

Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Percentage of 13 and 15 year olds in Dundee reporting to have drunk alcohol in the past week.	23% 13 year olds; 34% 15 year olds (SALSUS study 2010)	Reduce by 6% for 13 year olds and by 9% for 15 year olds	Steven Dalton, Dundee ADP
Percentage of 13 and 15 year olds in Dundee reporting to have used drugs in the past month.	2% of 13 year olds; 10% of 15 year olds (SALSUS study 2010)	Reduce by 1% for 13 year olds and by 4% for 15 year olds	Steven Dalton, Dundee ADP
Numbers attending drop-in clinics.	Average of 20 per week	Increase by 10% to 22 per week	Mary Colvin, NHS Tayside
Number of attendances at diversionary activities.	<i>tbc</i>	<i>tbc</i>	Bob McIntosh, Leisure and Sport Dundee

<b>OUTCOME:</b>	<b>4. People in Dundee will have improved physical and mental well-being and will experience fewer health inequalities.</b>		
<b>INTERMEDIATE OUTCOME:</b>	4c) We have reduced rate of teenage conception in community regeneration areas.		
Actions to achieve the intermediate outcome	Target completion date	Lead Officer	
Provide access to parenting programmes through commissioning Strengthening Families Programme 10-14 and Speakeasy.	December 2014	Ann Eriksen, NHS Tayside	
Ensure effective sex and relationships education is delivered through all schools by	December 2014	Tracey Stewart, Dundee City	

providing SHARE training for teachers and support the roll out of the Health Buddies peer-led education programme to encompass wider risk taking behaviours.			Council/ Ann Eriksen, NHS Tayside
Make use of social media to improve young people's access to sexual health information and advice, including commissioning the development of an sexual health app.		December 2014	Ann Eriksen, NHS Tayside
Work alongside young people, pregnant teenagers, young parents and the communities through the Health Community Collaborative to develop shared solutions/interventions.		December 2014	Ann Eriksen/ Felicity Snowsill, NHS Tayside
Improve access to Sexual and Reproductive Health Services (SRHS).		December 2014	Ann Eriksen, NHS Tayside
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of parents completing SFP and Speakeasy parenting programmes.	33 (2012/13) (29 SFP/4 Speakeasy)	100	Ann Eriksen, NHS Tayside
Percentage of SRE teachers who have completed SHARE.	<i>tbc</i>	100%	Tracey Stewart, Dundee City Council
Number of Health Buddies recruited.	93	180	Tracey Stewart/Ann Eriksen
Number of young people attending the SRHS.	12,126	Increase by 10%	Ann Eriksen, NHS Tayside
Percentage of young women (under 20) leaving the termination of pregnancy service with an effective method of contraception.	<i>tbc</i> Spot audit 79%	80%	Ann Eriksen, NHS Tayside
Rate per 1000 females of reproductive age per year prescribed intrauterine and implantable contraception.	71.2	100	Ann Eriksen, NHS Tayside
Rate of conception under 18 per 1000 females aged 15-17.	61.7	36	Ann Eriksen, NHS Tayside
Rate of conception under 20 per 1000 females aged 15-19.	69.7	50	Ann Eriksen, NHS Tayside

<b>OUTCOME:</b>	<b>4. People in Dundee will have improved physical and mental well-being and will experience fewer health inequalities.</b>		
<b>INTERMEDIATE OUTCOME:</b>	4d) People, particularly those at most risk of poor health, have more healthy and active lifestyles.		
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>	
Review and deliver the sport and physical activity strategy action plan for Dundee.	2015	Sport and Physical Activity Implementation Group, Dundee Partnership	

Review and deliver the partnership programme “Active for Life”, ensuring the most at need can access the programme.	Ongoing	Mary Colvin, NHS Tayside Lesley Hendry, Leisure and Sport Dundee
Train NHS Staff to assess physical activity and provide brief advice.	January 2014	Mary Colvin, NHS Tayside
Participate in a feasibility Study in Primary Care – to deliver brief advice/brief interventions.	January 2014	Mary Colvin, NHS Tayside
Continue to deliver Keep Well Assessments to identified target groups including offenders, people who are homeless or at risk of becoming homeless, gypsy travellers and South Asian and Black Afro Caribbean and those who misuse substances.	Ongoing	Shona Hyman, NHS Tayside
Work with voluntary sector and local communities to develop the Dundee local tobacco control plan.	<i>tbc</i>	Andrew Radley, NHS Tayside Mary Colvin, NHS Tayside
Agree and implement a set of standards for local smoking cessation and prevention services.	<i>tbc</i>	Andrew Radley, NHS Tayside Mary Colvin, NHS Tayside
Support the Local Community Planning Partnerships to identify the health needs of local communities and take action to address these.	Ongoing	Lucy Rennie, NHS Tayside
Continue to provide universal immunisation programmes (i.e. MMR, Diptheria, Tetanus, Polio, Pertussis, HIB, HPV vaccinations).	Ongoing	Elaine Cruickshanks, NHS Tayside
Develop and implement action plan based on local project findings on breast cancer screening uptake in disadvantaged communities.	December 2013	Partnership Lead to be identified, Dr Julie Cavanagh, NHS Tayside
Develop and implement local social marketing work programme to increase early detection of breast, bowel and lung cancer.	December 2013	Partnership Lead to be identified, Dr Julie Cavanagh, NHS Tayside
Implement good practice recommendation that all CHP based smear takers have appropriate training and regular refresher/ update training.	Ongoing	Partnership Lead to be identified, Dr Julie Cavanagh, NHS Tayside
Deliver Healthy Working Lives programmes to small and medium enterprises to enable them to understand, protect and improve the health of their employees.	Ongoing	Pat Davidson, NHS Tayside
Promote the uptake of vocational rehabilitation services to small and medium enterprises.	Ongoing	Cathy Grieve, NHS Tayside
Increase awareness of the Healthy Start Scheme.	March 2014	Carol Barnett, NHS Tayside
Improve access to Healthy Start vitamins.	March 2014	Carol Barnett, NHS Tayside
Improve and increase the knowledge, skills, confidence and attitudes of all those working with nutritionally vulnerable women of childbearing age and infants.	March 2015	Carol Barnett, NHS Tayside

Improve breastfeeding rates at birth, HV first visit and 6-8 week review.	March 2014	Janet Dalzell, NHS Tayside	
Reduce the decline in breastfeeding from birth to 6-8 weeks.	March 2014	Janet Dalzell, NHS Tayside	
Deliver Health and Transport Action Plan in Dundee – promote active travel, mitigate the detrimental impacts on public health of the transport system, improve access to healthcare and address NHS Staff travel.	March 2015	Lucy Rennie, NHS Tayside	
Provide targeted and specialist programmes of sports activities, classes and clubs as well as generic opportunities accessible to a wider range of people.	Ongoing	Graham Wark, Leisure and Sport Dundee	
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Increase hits to Active Scotland Website by 100%.	<i>tbc</i>	Increase by 100% by September 2014.	Mary Colvin, NHS Tayside
Number of Keep Well Assessments delivered.	2270	1800 assessments during 2012/13	Shona Hyman, NHS Tayside
Number of successful smoking quits (at 1 month post quit).	1807	3628	<i>tbc</i>
Percentage of pregnant women in each SIMD quintile booked for antenatal care by the 12 <sup>th</sup> week of gestation by March 2015 so as to ensure improvements in breast feeding rates and other important health behaviours.	Data sources relating to antenatal access are currently being developed and will be published in due course	80% (March 2015)	<i>tbc</i>
Percentage of respondents to Dundee Social Survey undertaking moderate physical activity more than 4 days per week.	33%	<i>tbc</i>	Mary Colvin, NHS Tayside
Percentage of respondents to Dundee Social Survey who are current smokers.	22%	<i>tbc</i>	Mary Colvin, NHS Tayside
Percentage of new smear takers who have successfully completed initial training.	<i>tbc</i>	100%	<i>tbc</i>
Percentage of established smear takers who have undergone accredited refresher training in past 3 years.	<i>tbc</i>	100%	<i>tbc</i>
<i>Healthy Working Lives indicators being developed Nationally.</i>			
Number of offenders receiving Keep Well Health Checks.	40 (Tayside)	<i>tbc</i>	Shona Hyman, NHS Tayside
Number of carers receiving a health check.	<i>tbc</i>	<i>tbc</i>	Allison Fannin, NHS Tayside
Number of Healthy Start beneficiaries.	3714	3800	Carol Barnett, NHS Tayside

Number of Women's Healthy Start Vitamins issued.	11637	maintain	Carol Barnett, NHS Tayside
Number of Children's Healthy Start Vitamins issued.	534	1000	Carol Barnett, NHS Tayside
Number of staff from partner agencies attending MIN training.	8	50% staff working with target population	Carol Barnett, NHS Tayside
Exclusive and mixed feeding rates.	(6-8wks) 22.3% Exclusive BF 32.5% Mixed Feeding	Increase by 1%	Janet Dalzell, NHS Tayside
Reduction in breast feeding cessation rates.	Birth – 1 <sup>st</sup> visit 14.9% (Dec 2011) 10.5% (Mar 2012)	Maintain below 15%	Janet Dalzell, NHS Tayside
Percentage of population who take part in weekly organised sports activities, classes or clubs (As per Dundee Citizens Survey).	16%	20%	Graham Wark, Leisure and Sport Dundee
Percentage of population who take part in weekly organised social leisure activities, classes or clubs (As per Dundee Citizens Survey).	11%	20%	Graham Wark, Leisure and Sport Dundee

<b>OUTCOME: 4. People in Dundee will have improved physical and mental well-being and will experience fewer health inequalities.</b>			
<b>INTERMEDIATE OUTCOME:</b> 4e) People have better mental health and well-being.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Implement the social prescribing actions from the Equally Well transitional model business plan.		May 2014	Sheila McMahon, Dundee City Council
Support the use of the My Wellbeing Website to encourage adoption of social prescribing approached by wider workforce.		May 2014	Sheila McMahon, Dundee City Council
Develop and deliver actions that support the findings of the NHS Tayside pilot targeting "distress".		<i>tbc</i>	<i>tbc</i>
Provide a series of specialist physical activity options for people and families suffering from or recovering from substance misuse.		Ongoing	Graham Wark, Leisure and Sport Dundee
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of settings where an SOS (Sources of Support) social prescribing scheme is implemented.	1	4	Sheila McMahon, Dundee City Council
Number of page views to My Wellbeing section of Dundee City	4,800	24,000 (cumulative)	Sheila McMahon, Dundee City



Council website.			Council
Number of staff and community groups supported to use My Wellbeing.	10	40	Sheila McMahon, Dundee City Council
Percentage of respondents to Dundee Social Survey reporting their health as good or very good.	77%	82%	Allison Fannin, Dundee CHP
<i>Healthy Working Lives indicators being developed Nationally</i>	<i>tbc</i>	<i>tbc</i>	Pat Davidson, NHS Tayside

<b>OUTCOME: 4. People in Dundee will have improved physical and mental well-being and will experience fewer health inequalities.</b>			
<b>INTERMEDIATE OUTCOME:</b> 4f) We have reduced harm associated with substance misuse to individuals, families and communities, and increased number of people who are progressing in their recovery from substance misuse.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Update the Dundee overprovision report and support the Licensing Board to make ongoing use of partnership evidence as part of the licensing decisions.		December 2013 and ongoing	Vered Hopkins, Dundee Alcohol and Drug Partnership
Engage with local communities to establish views about alcohol availability in their areas. Support local communities to participate in the licensing process and identify local solutions to alcohol over consumption.		Ongoing	Vered Hopkins, Dundee Alcohol and Drug Partnership
Develop a recovery care-pathway for substance misuse services in Dundee.		December 2014	Steven Dalton, Dundee Alcohol and Drug Partnership
Progress recommendations from evaluation of Substance Misuse Family Programmes.		Ongoing	Steven Dalton, Dundee Alcohol and Drug Partnership
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>		<b>Baseline (2012)</b>	<b>Target (2017)</b>
Increase in the number of substance users who are parents / or are responsible for the care of children, accessing services.		SDMD 2008/09 421 individuals	Increase by 12%
Percentage of 3 and 4 year old children in each Scottish Index of Multiple Deprivation (SIMD) quintile to receive at least two applications of fluoride varnish (FV). (n.b. rates for more affluent areas currently lower than less affluent).		3 year olds 33.4%; 4 year olds 43.0% (Dec 2012)	60% (by March 2014)
The number of Healthy weight interventions delivered to children/families.		407	1118 (by 2013/14) <i>tbc</i>

<b>OUTCOME:</b> 4. People in Dundee will have improved physical and mental well-being and will experience fewer health inequalities.			
<b>INTERMEDIATE OUTCOME:</b> 4g) An increased number of people who are progressing in their recovery from substance misuse.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Monitor the delivery of Alcohol Screening and Brief Intervention within Primary Care settings and extend to other priority settings.		Ongoing	Vered Hopkins, Dundee ADP/Neil Fraser NHS Tayside
Develop a recovery care-pathway for substance misuse services in Dundee.		December 2014	Steven Dalton, Dundee Alcohol and Drug Partnership
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Reduction in the alcohol-related attendances to Ninewells Hospital by Dundee residents.	1,995 (2010/11)	Reduce by 5%	Steven Dalton, Dundee Alcohol and Drug Partnership
Reduction in the number of alcohol-related acute hospital discharges of Dundee residents.	1028 (Dec 2012)	Reduce by 5%	Steven Dalton, Dundee Alcohol and Drug Partnership
Increase in the number of Alcohol Screening and Brief Interventions that take place in Dundee.	4820 (2011/12)	4,900 (National HEAT target for Dundee is 2900)	Vered Hopkins, Dundee Alcohol and Drug Partnership, Neil Fraser NHS Tayside
Increase the number of individuals accessing substance misuse services.	887 (SMID 2008/09)	Increase by 10%	Steven Dalton, Dundee Alcohol and Drug Partnership



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**Outcome 5**

<b>OUTCOME: 5. People in Dundee are able to live independently and access support when they need it.</b>			
<b>INTERMEDIATE OUTCOME:</b> 5a) People who receive care and treatment services achieve positive personal outcomes.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Revise assessment and self assessment processes in order to promote more choice and control over the services people receive.		October 2015	Diane McCulloch, Dundee City Council
Develop and embed an implementation plan for the introduction of Self Directed Support in line with legislation.		March 2014	Avril Smith-Hope, Dundee City Council
Through the Change Fund Budget, progress a work-stream to address the impact of social isolation on older people and test potential developments for sustainability.		March 2015	Diane McCulloch, Dundee City Council
Agree of model of Care Home support which meets the needs of people with dementia.		March 2014	Diane McCulloch, Dundee City Council
Fund staff in Domiciliary Care Services and Day Services to undertake the Stirling University Best Practice in Dementia Facilitators Training.		December 2013	Diane McCulloch, Dundee City Council
Review the current level of psychological services within Adult Mental Health Services and Psychiatry of Old Age Services.		March 2017	Diane McCulloch, Dundee City Council
In order to ensure that people receive timely and responsive services which meets individual outcomes we will work with our partners to develop and implement a Partnership Commissioning Statement for: people with a Learning Disability and/or Autism, Physical Disability and/or Sensory Impairment, people with Mental Illness and people with dementia and older people.		March 2017	Chairs of Strategic Planning Groups
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of people requiring reduced or no homecare following a period of enablement.	54	61	Lynsey Webster, Dundee City Council
Number of people receiving enablement.	1384	2785	Lynsey Webster, Dundee City Council
Number of people receiving Direct Payments.	48	95	Lynsey Webster, Dundee City Council

<b>OUTCOME:</b> 5. People in Dundee are able to live independently and access support when they need it.			
<b>INTERMEDIATE OUTCOME:</b> 5b) Carers are supported in their caring role whilst having a life of their own and have their caring role acknowledged.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Develop and pilot a revised assessment framework for carers in order to make services more responsive to the needs of carers.		April 2014	Laura Bannerman, Dundee City Council
Work with partners to develop and implement a Partnership Carer's Strategy in order to ensure that people receive timely and responsive services which meet individual outcomes.		March 2017	Laura Bannerman, Dundee City Council
Further develop resources which support people with dementia and their carers.		March 2017	Chair of Strategic Planning Group
Initiate a new service that provides Moving and Handling advice and training to carers.		December 2013	Denise Morton, Dundee City Council
Revise the current model of respite provision to support service users and their carers.		March 2014	Diane McCulloch, Dundee City Council
Develop a further range of respite and short break options for adults and older people and their carers.		March 2014	Laura Bannerman, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of respite weeks provided to people aged 18-64.	4,466	4,646	Lynsey Webster, Dundee City Council
Number of respite weeks provided to people aged 65+.	2,825	2,939	Lynsey Webster, Dundee City Council

<b>OUTCOME:</b> 5. People in Dundee are able to live independently and access support when they need it.			
<b>INTERMEDIATE OUTCOME:</b> 5c) Older people and other adults access timely and appropriate preventative, enabling and rehabilitative treatment and support.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Use Tests of change to optimise interventions within the enablement service and ensure we respond quickly to people's changing needs.		March 2014	Denise Morton, Dundee City Council
Support arrangements for people with a learning disability will be revised to improve		March 2014	Arlene Mitchell, Dundee City

personal outcomes.			Council
Revise the Physical Disability and Rehabilitation Strategy.		December 2014	Avril Smith-Hope, Dundee City Council
Review the current level of services within adult mental health services including psychiatry of old age services.		December 2017	Avril Smith-Hope, Dundee City Council
Test revised models for the early diagnosis of dementia.		April 2014	Janice Henderson, Dundee CHP
Test revised models for post diagnostic dementia support.		April 2015	Janice Henderson, Dundee CHP
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of episodes of emergency admissions to hospital for those aged 65+.	7076	6654	Alison Fannin, NHS Tayside
Bed days for emergency admissions to hospital for those aged 65+.	47394	44840	Allison Fannin, NHS Tayside

<b>OUTCOME: 5. People in Dundee are able to live independently and access support when they need it.</b>			
<b>INTERMEDIATE OUTCOME:</b> 5d) Older people and other adults receive care, treatment and support in community settings as opposed to long stay care settings.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Develop alternatives to residential care and locally based alternatives to congregate forms of care for adults with learning disabilities, physical disabilities and mental illness.		March 2017	Laura Bannerman, Dundee City Council
Develop a model of Early Intervention and anticipatory care planning by identifying people at risk of unplanned hospital admission through risk stratification and key indicators such as polypharmacy and falls.		March 2014	Gail Young, Dundee CHP
The Community Capacity development fund will result in a range of new projects which will support older people in the community. Examples include a dementia community café, community transport project, development of a local home help scheme, dementia choir.		March 2014	Diane McCulloch, Dundee City Council
Develop a framework which progresses an integrated delivery model for Health and Social Care in Dundee.		March 2015	Laura Bannerman, Dundee City Council
Identify and map health and social care data/spend through the Integrated Resource Framework and remodel future resources to meet local need.		March 2017	Laura Bannerman, Dundee City Council

Develop and implement a Delayed Discharge Improvement Plan.	March 2014	Chair of Discharge Management Group	
Agree and implement a Medication Management in the Community policy.	April 2015	Denise Morton, Dundee City Council	
Implement the Telecare Strategy.	March 2017	Diane McCulloch, Dundee City Council	
Develop and implement a Falls Strategy for Dundee.	March 2014	Janice Henderson, Dundee CHP and Denise Morton, Dundee City Council	
Procure additional Housing with Care for Older People.	March 2014	Diane McCulloch, Dundee City Council	
Pilot and test Housing with Care step down support from hospital.	March 2017	Diane McCulloch, Dundee City Council	
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of people 65+ receiving intensive homecare (rate per 1,000 population).	16.91	20.75	Lynsey Webster, Dundee City Council
Proportion of clients with complex needs receiving intensive home care out of the number of clients in long stay care.	30.37	30.00	Lynsey Webster, Dundee City Council

<b>OUTCOME: 5. People in Dundee are able to live independently and access support when they need it.</b>		
<b>INTERMEDIATE OUTCOME: 5e) Older people and other adults are protected from harm.</b>		
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>
Develop a partnership strategy to prevent and address situations where adults are at risk of financial exploitation.	June 2014	Laura Bannerman, Dundee City Council
Follow up on the recommendations contained in the Biennial Report of the Independent Convenor of the Adult Support and Protection Committee, which has an action plan to identify and support adults at risk of harm.	March 2014	Laura Bannerman, Dundee City Council
Undertake self assessment of Adult Protection and integrate into the Adult Support and Protection Committee Business Plan.	April 2014	Adult Support and Protection Lead Officer
Develop and deliver an integrated Protecting People Framework, which draws on Child	December 2014	Dundee Partnership Protecting

Protection, Adult Protection and Violence against Women to ensure we have a protective framework that works for all of our citizens.			People Team
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of referrals to social work, considered under Adult Support and Protection Procedures which proceed to: a) Initial Management Discussion (IMD).	578	1052	Lynsey Webster, Dundee City Council
Number of referrals to social work, considered under Adult Support and Protection Procedures which proceed to: a) Initial Referral Discussion (IRD).	124	350	Lynsey Webster, Dundee City Council
Number of referrals to social work, considered under Adult Support and Protection Procedures which proceed to: a) Case Conference (CC).	63	153	Lynsey Webster, Dundee City Council





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**Outcome 6**

<b>OUTCOME:</b> 6. Our communities will be safe and feel safe.		
<b>INTERMEDIATE OUTCOME:</b> 6a) Dundee has reduced levels of crime.		
Actions to achieve the intermediate outcome	Target completion date	Lead Officer
Co-ordination of resources and inter agency response through the CSP HUB Tasking Meeting.	2014	Liz Kay, Dundee City Council
Utilise Community and Crime intelligence through the Community Intelligence Unit to identify trends, offenders and victims and develop preventative approaches and problem solving solutions.	2014	Mark Duncan Police Scotland
Tackle Domestic Abuse through implementation of the Police Scotland Domestic Abuse toolkit.	2015	Iain Wales, Police Scotland
Tackle Domestic Abuse through better support for victims through the implementation of safety plans, support through MARAC and preventative actions against the offender by enforcement of domestic bail checks.	2014	Iain Wales, Police Scotland
Tackle Hate Crime through the HIMAP, developing preventative approaches and action plans to tackle identified trends, support victims and tackle offenders.	2016	Mark Duncan Police Scotland
Tackle violence and disorder in the City Centre and local communities through further development the Best Bar None Scheme.	2015	Morag Beattie, Dundee City Council
Tackle city centre violence and disorder through the CENTRESAFE Policing operation.	2014	Shaun McKillop, Police Scotland
Develop with partners a programme of leisure time, evening, and weekend activities providing positive engagement opportunities which divert young people from ASB, involvement with / alcohol / and other possible offending behaviour.	2014	Kenny Lindsay, Dundee City Council
Tackle Antisocial behaviour in the city through developing a coordinated response to reducing the emerging problem that is Noise Nuisance.	2015	Stewart Steen, Dundee City Council
Tackle Antisocial behaviour in the city by supporting victims within the Police Repeat Caller process through support, problem solving approaches and enforcement against offenders.	2014	Mark Duncan, Police Scotland
Tackle Alcohol Misuse through promotion of the 5 Licensing Objectives within Dundee and through the development of the ADP's Overprovision work.	2017	Steven Dalton, Dundee Alcohol and Drug Partnership
Tackle Alcohol Misuse through a preventative approach towards young people, supporting children at risk through their own behaviours including, alcohol misuse, developing diversions through Youth Justice, Operation Dry up and inputs developed through the co-location educational Hub.	2017	Eric Knox, TCA

Reduce Violent Crime through implementation of a range of tactics including the National Violence Reduction campaign.	2014	Mark Duncan, Police Scotland
Tackle violence through proactively targeting known offenders using Recency, Frequency Gravity methodology and the utilisation of appropriate stop search tactics.	2014	Shaun McKillop, Police Scotland
Support local community plans by tackling the ASB aspect of drug misuse through patrolling and interventions in identified problem areas.	2014	Kevin McMahon, Police Scotland
Support local community plans by tackling the ASB aspect of drug misuse through Addressing Stigma and supporting Recovery.	2017	Steve Dalton, Dundee Alcohol and Drug Partnership
Deliver a programme of activities with communities and staff at all levels within partner agencies aimed at raising awareness of the CONTEST PREVENT objectives linked to various themes including preventing terrorism, violence, and criminality supporting vulnerable individuals and reporting concerns.	2014	Neil Gunn, Dundee City Council
Tackle the negative trend of increasing drug deaths through the work of the Drug Deaths Working Group of the ADP.	2017	Steve Dalton, Dundee Alcohol and Drug Partnership
Tackle prostitution, including Kerb crawling, tackling offenders and supporting women out of prostitution through the Vice Versa project.	2017	Sinéad Daly, WRASAC
Support the Dundee Licensing Board to develop and use an overprovision statement for the city.	2014	Vered Hopkins, Dundee Alcohol and Drug Partnership
Tackle the anti social use of motorbikes through Operation Challenge.	2014	Kevin McMahon, Police Scotland

Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of crimes of violence.	284	273	Mark Duncan, Police Scotland
Number of crimes of robbery.	89	89	Mark Duncan, Police Scotland
Number of crimes of vandalism.	2646	2300	Mark Duncan, Police Scotland
Number of crimes of housebreaking.	505	445	Mark Duncan, Police Scotland
Number of Noise Nuisance related complaints (AB-53).	No baseline – new codes	Reduce	Mark Duncan, Police Scotland
Number of drugs related ASB complaints (AB-27).	No baseline – new codes	Reduce	Mark Duncan, Police Scotland
Number of Group 2 crimes (sexual offences).	<i>Tbc</i>	No target	Mark Duncan, Police Scotland
Number of premises in Best Bar None Scheme.	28	improve	Morag Beattie, Dundee City

			Council
Number of Drugs related deaths.	32 (2011)	decrease	Steve Dalton, Dundee Alcohol and Drug Partnership
Number of Contest / Prevent presentations.	20	improve	Mark Duncan, Police Scotland
Repeat call rates for identified Repeat Callers.	400 / 9404	reduce	Mark Duncan, Police Scotland
Number of Youths complaints (new disposal code QO24).	No baseline – new codes	No target	Mark Duncan, Police Scotland
Number of Hate Crimes.	No baseline	No target – positive work in this field should increase the number of crimes.	Mark Duncan, Police Scotland
Number of young people engaged in diversionary activity.	3000	3600	Kenny Lindsay, Dundee City Council
Number of crimes of violence within the City Centre area of Dundee.	No baseline	<i>tbc</i>	Mark Duncan, Police Scotland
Number of motorbikes seized under Operation Challenge.	No baseline	<i>tbc</i>	Kevin McMahon, Police Scotland
Number of women supported in identifying routes out of prostitution.	0	50	Kay Lonerghan, WRASAC

<b>OUTCOME:</b> 6. Our communities will be safe and feel safe.		
<b>INTERMEDIATE OUTCOME:</b> 6b) Dundee has reduced levels of re-offending.		
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>
Fully implement and evaluate a pilot Community Justice Centre for women offenders delivering services at all stages of the criminal justice process.	2015	Glyn Lloyd, Dundee City Council
Complete Community Reintegration Trial in partnership with HM Prison Perth and Scottish Government for adult males sentenced to between 6 months and 4 years custody.	2014	Glyn Lloyd, Dundee City Council, M. Ingles, Perth Prison
Implement and evaluate a multi agency approach to managing persistent acquisitive offenders.	2015	Glyn Lloyd, Dundee City Council, Shaun McKillop, Police Scotland
Progress a whole system approach to reducing re-offending for young people and adults, involving a preventative approach where offending is identified and addressed early.	2015	Glyn Lloyd, Dundee City Council

Ensure all Registered Sex Offenders are assessed and managed through Multi Agency Public Protection Arrangements.	2015	E. Stewart, Dundee City Council	
Review the assessment, targeting, Court Report proposals, sentence outcomes and access to statutory treatment programmes for adult male perpetrators of domestic violence.	2015	Glyn Lloyd, Dundee City Council	
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Reconviction frequency of women.	72.3%	64%	Chris Johnston, DCJA
Reconviction frequency of men.	75.1%	64%	Chris Johnston, DCJA
Reconviction frequency for men who have served sentences of between 6 months & 4 years.	SG 2009/10 cohort 41.8% reconviction rate within 1 year	35.9% (2% decrease year on year)	Glyn Lloyd, Dundee City Council
Percentage of Court Reports prepared on perpetrators of domestic violence resulting in a CPO with a programme requirement.	61%	70%	Glyn Lloyd, Dundee City Council
Number of offences dealt with through the Early and Effective Intervention scheme.	176	250	Martin Dey, Dundee City Council
Number of offences dealt with through a formal Diversion from Prosecution Programme.	32	64	H. Nisbett, Procurator Fiscals Office
Percentage of Court Reports resulting in a short-term prison sentence from 6 months to 4 years.	16%	10%	Glyn Lloyd, Dundee City Council
Completion rate of Community Payback Orders involving an unpaid work and/or supervision requirement.	66%	72%	Glyn Lloyd, Dundee City Council
Percentage of Registered Sex Offenders managed through Multi-Agency Public Protection Arrangements.	100%	100%	E. Stewart, Dundee City Council

<b>OUTCOME:</b> 6. Our communities will be safe and feel safe.			
<b>INTERMEDIATE OUTCOME:</b> 6c) Dundee has reduced fear of crime.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Tackle the fear of crime particularly Hate Crime, through the work of HIMAP, tackling under-reporting, building trust and developing third party and remote reporting processes.		2016	Mark Duncan, Police Scotland
Develop a communication strategy to promote work of the CSP and Dundee as a safe city in which to live and work, including Social Media by supporting communities through positive messaging and factual responses.		2014	Liz Kay, Dundee City Council
We will learn more about the fear of crime to develop more effective responses through collaboration with the University of Abertay.		2016	Wendy Strathearn, Victim Support
Develop the Police Repeat Callers to support repeat victims of crime and antisocial behaviour through involving callers in problem solving solutions.		2015	Mark Duncan, Police Scotland
Tackle the fear of crime for those who have been victims of house breaking or are living in areas which are vulnerable to house breaking through the target hardening of premises.		2014	Liz Kay, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of people reporting that it is very safe/fairly safe walking alone in their neighbourhood after dark.	80%	85%	Jill Brash, Dundee City Council
Number of persons spoken to through the HIMAP disability hate crime action plan.	<i>tbc</i>	<i>tbc</i>	Mark Duncan, Police Scotland
Number of homes subject to target hardening per annum within Community Regeneration Areas.	90	110	Liz Kay, Dundee City Council

<b>OUTCOME:</b> 6. Our communities will be safe and feel safe.			
<b>INTERMEDIATE OUTCOME:</b> 6d) We have improved safety of our local communities by reducing the risk to life, property and the environment from fire.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Produce a three year Local Fire and Rescue Plan for the Dundee area which sets out the priorities and objectives for reducing the incidents of fire and other emergencies to be agreed by the Local Authority.		2014	Martin Tait, Scottish Fire & Rescue Service

Continue to target and deliver Home Fire Safety Visits and where appropriate, provide and fit free smoke alarms.	Reviewed Annually	Martin Tait, Scottish Fire & Rescue Service	
Work in partnership to identify, target and protect the more vulnerable members of the community who are most at risk from fire.	Reviewed Annually	Martin Tait, Scottish Fire & Rescue Service	
Continue to work in partnership utilising an intelligence led approach and target resources in areas of greatest risk and deliver a range of interventions to make our communities safer.	Reviewed Annually	Martin Tait, Scottish Fire & Rescue Service	
Conduct joint fire investigations to establish the cause of fires.	2017	Martin Tait, Scottish Fire & Rescue Service	
Inform and educate our communities, utilising a variety of methods, highlighting the common causes of fire and benefit of having working smoke alarms.	2017	Martin Tait, Scottish Fire & Rescue Service	
Continue to educate young people and conduct appropriate youth engagement activities to promote safety and responsible citizenship.	Reviewed Annually	Martin Tait, Scottish Fire & Rescue Service	
Continue our partnership approach and work with residents and housing providers to address the issues of combustible materials stored within common closes/ stairwells which can often result in deliberate fire setting activity.	Reviewed Annually	Martin Tait, Scottish Fire & Rescue Service	
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of fatalities arising from fires.	2	0	Martin Tait, Scottish Fire & Rescue Service
Number of injuries arising from fires.	50	40	Martin Tait, Scottish Fire & Rescue Service
Number of dwelling fires.	275	225	Martin Tait, Scottish Fire & Rescue Service
Number of other primary fires (includes non-domestic buildings, vehicles and outdoor structures).	168	118	Martin Tait, Scottish Fire & Rescue Service
Number of deliberate primary fires (includes all domestic and non-domestic properties, vehicles and outdoor structures).	93	65	Martin Tait, Scottish Fire & Rescue Service
Number of deliberate secondary fires (includes all outdoor incidents involving grassland and refuse fires).	594	297	Martin Tait, Scottish Fire & Rescue Service
Number of malicious false alarm calls.	146	102	Martin Tait, Scottish Fire & Rescue Service

<b>OUTCOME:</b> 6. Our communities will be safe and feel safe.			
<b>INTERMEDIATE OUTCOME:</b> 6e) We have improved road safety.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Conduct a comprehensive analysis on road traffic collisions encountered in Dundee and promote a strategic approach to road safety by developing and implementing a robust road safety plan in consultation with key stakeholders based on the four 'E's (Education, Enforcement, Engineering & Encouragement).		2014	Martin Tait, Scottish Fire & Rescue Service
Continue to work in partnership and deliver local educational initiatives aimed at particular high risk groups to promote key road safety messages.		Reviewed Annually	Martin Tait, Scottish Fire & Rescue Service
Continue to enforce traffic legislation and support national and local campaigns that highlight and discourage driving offences and promote road safety.		2017	Grant Edwards, Police Scotland
Conduct on-going analysis of road traffic collision data in order to identify and consider appropriate engineering measures and techniques to improve safety on our roads.		Reviewed Annually	Fiona Reid, Dundee City Council
Identify and deliver suitable initiatives that encourage safer driving/ road safety behaviours.		Reviewed Annually	Martin Tait, Scottish Fire & Rescue Service
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of persons killed in road traffic collisions.	2	1	Martin Tait, Scottish Fire & Rescue Service
Number of persons seriously injured in road traffic collisions.	40	32	Martin Tait, Scottish Fire & Rescue Service

<b>OUTCOME:</b> 6. Our communities will be safe and feel safe.			
<b>INTERMEDIATE OUTCOME:</b> 6f) We have improved personal safety in the home and in the community.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Support young people to make safe decisions in their communities through the Safe Taysiders Initiative aimed at all P& pupils in Dundee.		2014	Liz Kay, Dundee City Council
Implementation of E-Safety Strategy and Action Plan.		2016	Liz Kay, Dundee City Council
Develop Personal Safety Strategic Assessment to inform future action planning.		2014	Liz Kay, Dundee City Council



Establish and develop the Home Safety Scheme and a Home Safety Strategic Assessment to inform future action planning.	2015	Laura McDermott, Dundee City Council	
Delivery of E Safety inputs in response to current and emerging threats to schools and community groups.	2016	Liz Kay, Dundee City Council	
Identify an appropriate range of performance indicators to measure improved personal safety in the home and in the community.	2015	Liz Kay, Dundee City Council	
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of young people participating in the annual Safe Taysiders Event.	1300	All P& pupils	Laura McDermott, Dundee City Council
Percentage of young people participating in Safe Taysiders Events reporting increased awareness and understanding of and how to deal with community safety issues in their communities.	No baseline	85%	Laura McDermott, Dundee City Council
Number of children/young people participating in E-Safety awareness raising sessions.	2900	3000	Liz Kay, Dundee City Council
Percentage of young people in E-Safety awareness raising sessions reporting increased understanding of, and how to deal with the risks posed by electronic communications.	No baseline	85%	Liz Kay, Dundee City Council
Number of adults participating in E-Safety awareness raising events.	280	300	Liz Kay, Dundee City Council
Percentage of adults in E-Safety awareness raising sessions reporting increased understanding of, and how to deal with the risks posed by electronic communications.	No baseline	85%	Liz Kay, Dundee City Council
Number of inter-agency home safety referrals recorded per annum on the CATS system.	0	100	Laura McDermott, Dundee City Council



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**Outcome 7**

<b>OUTCOME:</b> 7. Dundee will be a fair and socially inclusive city.			
<b>INTERMEDIATE OUTCOME:</b> 7a) We have reduced deprivation in Community Regeneration Areas.			
Actions to achieve the intermediate outcome		Target completion date	Lead Officer
Implement the Fairness Strategy action plan.		December 2016	Peter Allan, Dundee City Council
Introduce Poverty Impact Assessment to Council decision-making processes.		March 2014	Peter Allan, Dundee City Council
Administer the Dundee Partnership Community Regeneration Fund, targeting community regeneration areas across the city.		December 2016	Peter Allan, Dundee City Council
Produce Scottish Index of Multiple Deprivation updates and city-wide and community area data sets for use throughout the council and partnership organisations.		December 2013	Peter Allan, Dundee City Council
Manage and co-ordinate poverty profile / fairness strategy data sets and produce reports of updated statistical evidence on inequalities.		December 2016	Peter Allan, Dundee City Council
Update joint Council/NHS Tayside inequalities profiles.		June 2014	Peter Allan, Dundee City Council
Establish fast-track referrals from welfare advice services to employability partners.		April 2014	Allan Millar, Dundee City Council
Develop poverty awareness training for frontline staff.		April 2014	Peter Allan, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
Performance Indicators for this intermediate outcome		Baseline (2012)	Target (2017)
Number of CRF grants awarded by Forum.		<i>tbc</i>	<i>tbc</i>
			Lead Officer
			Peter Allan, Dundee City Council

<b>OUTCOME:</b> 7. Dundee will be a fair and socially inclusive city.			
<b>INTERMEDIATE OUTCOME:</b> 7b) We have reduced financial exclusion, income inequalities and fuel poverty.			
Actions to achieve the intermediate outcome		Target completion date	Lead Officer
Review Strategies and implement workstreams to mitigate the potential impact of welfare reform changes		March 2014	Greg Colgan, Dundee City Council

Provide additional information and support to individuals and households affected by welfare reforms including Universal Credit	December 2016	Greg Colgan Dundee City Council	
Maximise the take up of welfare, money, debt and fuel poverty advice and action.	April 2014	Derek Miller, Dundee City Council	
Deploy the National Entitlement card for concessions across the community, including KIDZ cards for the 5-12 year old age group.	December 2013	Paul Carroll, Dundee City Council	
Increase take up of debt, money, benefit and fuel poverty advice.	December 2016	Derek Miller, Dundee City Council	
Develop improved client referral and record system to facilitate information sharing and maximise efficiency of financial inclusion services.	December 2013	Derek Miller, Dundee City Council	
Improve access to financial inclusion advice for offenders and pre-release prisoners.	December 2013	Derek Miller, Dundee City Council	
Mount campaign to target benefit advice to low paid workers.	December 2013	Derek Miller, Dundee City Council	
Increase referrals from health services to financial inclusion services.	December 2013	Derek Miller, Dundee City Council	
Increase membership of Credit Unions in the city.	December 2016	Derek Miller, Dundee City Council	
Provide access to affordable credit through Discovery Credit Union.	December 2016	Derek Miller, Dundee City Council	
Identify and develop a bill-paying service for people on Universal Credit	June 2014	Derek Miller, Dundee City Council	
Ensure availability of Benefit Tribunal representation keeps pace with demand	March 2017	Derek Miller, Dundee City Council	
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of Low Cost Loans to Credit Union clients.	950	1,045	Derek Miller, Dundee City Council
Number of clients accessing money advice.	8,171	9,000	Derek Miller, Dundee City Council
Annual cash amount of ongoing benefit/credit gained per case.	£2,887	£2,887	Dave Berry, Dundee City Council
Income generated for Dundee citizens as a result of successful	£3,070,970	£3,919,423	Dave Berry, Dundee City

claims for welfare benefits and tax credits.			Council
Amount of debt rescheduled for Dundee Citizens as a result of money advice provision.	£1,355,854	££1,730.451	Dave Berry, Dundee City Council
Percentage of service users rating the Welfare Rights Service as excellent or good in customer evaluation questionnaires.	95%	100%	Dave Berry, Dundee City Council
Percentage of households living in fuel poverty.	26%	Substantially reduce fuel poverty by 2016.	Heather McQuillan, Dundee City Council
Number of White Goods packages delivered.	623	1000 (per annum)	Ian Treanor, Dundee City Council
Number of Houses Registered for Warm Home Discount.	769	500 (per annum)	Ian Treanor, Dundee City Council
Number of Energy Advice Visits.	2998	3500	Ian Treanor, Dundee City Council

<b>OUTCOME: 7. Dundee will be a fair and socially inclusive city.</b>			
<b>INTERMEDIATE OUTCOME:</b> 7c) People in Community Regeneration Areas are skilled, confident and resilient.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Increase collaborative approach with partner agencies to deliver targeted outdoor learning provision to deliver more outdoor learning training opportunities in Community Regeneration Areas.		December 2016	Derek Napier, Dundee City Council
Increase number of people from community regeneration areas participating in outdoor learning through delivery of the Outdoor Learning Strategy.		December 2016	Derek Napier, Dundee City Council
Organise local delivery of Stop Loan Sharks Project.		September 2013	Derek Miller, Dundee City Council
Target Capacity Building Initiatives to Community Regeneration areas.		December 2016	John Hosie, Dundee City Council
Develop a Management Information System to provide evidence of whether Community Capacity Building outcomes and being improved.		December 2016	John Hosie, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of community groups accessing grants, buildings and/or	70	80	John Hosie, Dundee City

equipment.			Council
Number of individuals provided with personal support, training and development.	240	265	John Hosie, Dundee City Council
Number of community groups and voluntary sector projects developed and/or supported.	80	90	John Hosie, Dundee City Council
Number of community groups receiving capacity building support (long-term).	93	100	John Hosie, Dundee City Council
Number of community groups receiving capacity building support (short-term).	58	70	John Hosie, Dundee City Council
Number of Community Councils and Neighbourhood Representative Structures supported.	8	9	John Hosie, Dundee City Council
Number of people from community regeneration areas participating in outdoor learning.	<i>tbc</i>	<i>tbc</i>	Derek Napier, Dundee City Council



**SINGLE OUTCOME AGREEMENT  
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**Outcome 8**

<b>OUTCOME: 8. Our People will live in strong, popular and attractive communities.</b>			
<b>INTERMEDIATE OUTCOME:</b> 8a) Our neighbourhoods have improved physical environments.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Complete the next phase of physical works as set out in the regeneration framework for Lochee District Centre.		March 2015	Gregor Hamilton, Dundee City Council
Develop a Land Asset Management Plan for all areas of public open space.		December 2016	Peter Sandwell, Dundee City Council
Work with local community planning partnerships to improve standard of play provision and open space		March 2014	Peter Sandwell, Dundee City Council
Develop and implement an action plan for the upgrading of tennis facilities across the city.		June 2014	Peter Sandwell, Dundee City Council
Introduce Green Fitness Gyms into appropriate parks and areas of open space.		March 2015	Peter Sandwell, Dundee City Council
Work with other partners to plan a programme of outdoor activities and events for the Central Waterfront open spaces.		March 2017	Peter Sandwell, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of Dundee citizens very satisfied or satisfied with quality and maintenance of open spaces.	97%	97%	Peter Sandwell, Dundee City Council
Percentage of Dundee's citizens very satisfied or satisfied with children's play areas	88%	95%	Peter Sandwell, Dundee City Council
Percentage of Dundee's citizens very satisfied or satisfied with cleanliness of streets.	97%	98%	Rod Houston, Dundee City Council
Percentage of Dundee's citizens very satisfied or satisfied with cleanliness of area around home.	98%	99%	Rod Houston, Dundee City Council
Percentage of Dundee's citizens very satisfied or satisfied with the condition of roads, pavements and streetlighting.	84%	86%	Peter Allan, Dundee City Council
Percentage of Dundee's citizens very satisfied or satisfied with the built environment.	97%	98%	Peter Allan, Dundee City Council
Percentage of racist or offensive graffiti cleaned within the target time of 24hrs from complaint received.	96%	98%	Ally Lawson, Dundee City Council



<b>OUTCOME:</b> 8. Our People will live in strong, popular and attractive communities.			
<b>INTERMEDIATE OUTCOME:</b> 8b) We have quality, choice and affordability of housing.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Ensure that a five year supply of effective housing land is available at all times.		March 2017	Gregor Hamilton, Dundee City Council
Update the Whitfield Planning Framework and use it to promote high quality housing development.		March 2014	Gregor Hamilton, Dundee City Council
Complete Phase 2 of the Mill O'Mains Community Regeneration Masterplan.		December 2015	Gordon Birrell, Dundee City Council
Achieve the Scottish Housing Quality Standard.		March 2015	Nancy Farquharson, Dundee City Council
Build new energy efficient homes in partnership with Housing Associations and the National Housing Trust.		December 2016	Nancy Farquharson, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>		<b>Baseline (2012)</b>	<b>Target (2017)</b>
Effective housing land supply.		4885	3050
Number of socially rented houses passing the Scottish Housing Quality Standard.		14,293	21,162
Percentage of council dwellings that are energy efficient.		77%	100%

<b>OUTCOME:</b> 8. Our People will live in strong, popular and attractive communities.			
<b>INTERMEDIATE OUTCOME:</b> 8c) We have improved the quality of local shops.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Increase number of occupied shops in Community Regeneration Areas.		December 2013	Michelle Glass, Dundee City Council
Deliver shop upgrade programme of Council owned shops.		March 2017	Colin Craig, Dundee City Council
Co-ordinate and report on the annual Retail Monitoring Survey.		December 2016	Jill Brash, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of occupied shops in Community Regeneration Areas	83%	<i>tbc</i>	Michelle Glass, Dundee City Council
Percentage of Dundee's citizens very satisfied or satisfied with local shopping facilities.	98%	99%	Peter Allan, Dundee City Council
Percentage of Dundee's citizens who found local shops to be very or fairly easily accessible.	96%	97%	Peter Allan, Dundee City Council

<b>OUTCOME:</b> 8. Our People will live in strong, popular and attractive communities.			
<b>INTERMEDIATE OUTCOME:</b> 8d) Our neighbourhoods experience greater community spirit and wellbeing.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Increase number of individuals and/or groups involved in planning, delivery and evaluation of festivals and other community events.		December 2016	John Hosie, Dundee City Council
Support and encourage entries into appropriate national award and recognition schemes to improve the image and perception of the city.		March 2017	Peter Sandwell, Dundee City Council
Work with appropriate community groups to seek gold standard within the Beautiful Scotland Awards.		March 2017	Peter Sandwell, Dundee City Council
Promote and develop the Dundee Flower and Food Festival as a regional event, highlighting 2014 as the Year of Homecoming.		September 2014	Peter Sandwell, Dundee City Council

Performance Indicators for this intermediate outcome	Baseline (2012)	Target (2017)	Lead Officer
Number of cultural events held within community centres.	196	205	Doug Rennie, Dundee City Council
Number of peoples attending cultural events within community centres.	17,784	18,400	Doug Rennie, Dundee City Council
Number of volunteers supporting community centre programmes.	130	142	Doug Rennie, Dundee City Council
Number of festivals and other community events facilitated with the support of the Community Regeneration Team.	15	18	John Hosie, Dundee City Council



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**Outcome 9**

<b>OUTCOME:</b> 9. Our communities will have high quality and accessible local services and facilities.			
<b>INTERMEDIATE OUTCOME:</b> 9a) Our neighbourhoods receive better services.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Develop local community planning partnerships and implement local community plans.		March 2017	John Hosie, Dundee City Council
Undertake a local Community Plan Impact Assessment.		December 2015	John Hosie, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of Local Community Plan outputs delivered.	90%	90%	John Hosie, Dundee City Council
Number of individuals involved in local Community Plan Impact Assessment.	362	400	John Hosie, Dundee City Council
Number of Partnership Agreements between community centres and community groups/voluntary organisations.	24	30	Doug Rennie, Dundee City Council
Number of sessions provided through Partnership Agreements within community centres.	2,689	2,820	Doug Rennie, Dundee City Council

<b>OUTCOME:</b> 9. Our communities will have high quality and accessible local services and facilities.			
<b>INTERMEDIATE OUTCOME:</b> 9b) Our people engage and participate more in their communities.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Raise awareness of volunteer opportunities and level of volunteering in local communities.		December 2013	John Hosie, Dundee City Council
Develop in-house training opportunities through Dundee Association of Local Management Groups training sub-group.		March 2017	Doug Rennie, Dundee City Council
Involve individuals/groups involved in planning, delivering and evaluation of Local Community Engagement Action Plans.		December 2017	John Hosie, Dundee City Council
Organise biannual Dundee Partnership Community Conferences.		December 2016	Peter Allan, Dundee City Council

Co-ordinate and report on Dundee Partnership annual social survey.	December 2016	Peter Allan, Dundee City Council	
Implement a strategy to build capacity within community groups to enable the transfer of appropriate land and associated assets to the community.	July 2016	Peter Sandwell, Dundee City Council	
Support and increase the activity of community groups involved in the management and maintenance of open spaces including community clean ups and Neighbourhood Environmental Action Teams.	March 2017	Peter Sandwell, Dundee City Council	
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of users of community centres.	428,056	435,000	Doug Rennie, Dundee City Council
Number of capacity building sessions for Dundee Association of Local Management Groups members.	26	30	Doug Rennie, Dundee City Council
Number of Community Engagement events.	40	45	John Hosie, Dundee City Council
Number of attendees at Community Engagement events.	7,459	8,000	John Hosie, Dundee City Council
Number of community members regularly involved in Regeneration Forums.	72	75	John Hosie, Dundee City Council
Number of Asset Transfers completed.	<i>tbc</i>	<i>tbc</i>	John Hosie, Dundee City Council

<b>OUTCOME: 9. Our communities will have high quality and accessible local services and facilities.</b>		
<b>INTERMEDIATE OUTCOME:</b> 9c) Our people have access to high quality community facilities.		
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>
Complete construction and occupation of Whitfield Life Services building by Council, NHS services and community groups.	April 2014	Rob Pedersen, City Development
Review the possibilities for co-locating services between health services and the Council in community regeneration areas i.e. building on Whitfield Life Services model.	March 2017	Peter Allan, Dundee City Council
Formalise links between community centres and external agencies to widen the programme of opportunities within these facilities.	March 2017	Doug Rennie, Dundee City Council

Develop local community centres and libraries as local public service contact points and provide facilities to combat digital exclusion.	December 2016	Stewart Murdoch, Dundee City Council
Establish weekend lets of community centres for the public.	March 2017	Doug Rennie, Dundee City Council
Engage wider community in consultation process on the programme for community centres.	September 2015	Doug Rennie, Dundee City Council
Establish digital community information points (such as Freeway) within community centres.	March 2017	Doug Rennie, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>		
	<b>Baseline (2012)</b>	<b>Target (2017)</b>
Number of weekend access lets at community centres.	215	235
Number of participants in ICT classes within community centres.	1,608	1,700
Number of ICT Session within community centres.	485	550
		<b>Lead Officer</b>
		Doug Rennie, Dundee City Council
		Doug Rennie, Dundee City Council
		Doug Rennie, Dundee City Council

<b>OUTCOME: 9. Our communities will have high quality and accessible local services and facilities.</b>			
<b>INTERMEDIATE OUTCOME:</b> 9d) Our people have access to a range of travel networks.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Continue to support and develop access to a range of travel services delivered on the National Entitlement Card (bus, rail and taxi).		December 2016	John Berry, Dundee City Council
Increase the number of bus stops with raised kerb heights to improve accessibility.		2017	John Berry, Dundee City Council
Maintain and improve the availability of the Public transport network across the city.		2017	John Berry, Dundee City Council
Assist with development of a successful Multi-Operator travel ticket.		2017	John Berry, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of Bus Stops with Raided Kerbs.	50% (450)	95% (900)	John Berry, Dundee City

			Council
Percentage of residents within 30 minute travel time of city centre or district centre (Broughty Ferry/Lochee/Perth Rd/Stobswell).	99% (142,254)	99%	John Berry, Dundee City Council
Percentage of respondents who are fairly or very satisfied with public transport in Dundee (including no opinions).	69% (2009-10 data)	75%	John Berry, Dundee City Council
Availability of a widely used Integrated Ticketing Product.	No tickets available	5,000 (sales annually)	John Berry, Dundee City Council





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**Outcome 10**

<b>OUTCOME:</b> 10. Our people will live in a low carbon, sustainable city.			
<b>INTERMEDIATE OUTCOME:</b> 10a) Dundee mitigates and adapts to the effects of climate change for the transition to a low carbon economy.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Develop a Low Carbon Strategy for Dundee.		March 2015	Bryan Harris, Dundee City Council
Realise the potential to become a leading centre for the renewable energy in the UK by delivering at least two new manufacturing operations within the City employing local people.		June 2017	Stan Ure, Dundee City Council
Identify climate change adaptation challenges and opportunities in Dundee and plan and implement work required to address these.		March 2015	Bryan Harris, Dundee City Council
Participate in public climate change and energy efficiency awareness campaigns.		December 2014	Bryan Harris, Dundee City Council
In partnership with the Scottish Cities Alliance, take forward a programme of collaborative action on sustainable cities to support Dundee in transitioning to a low carbon economy.		March 2014	Bryan Harris, Dundee City Council
Ensure renewable technologies are deployed where appropriate as means of reducing costs of heating / electricity for tenants and reducing carbon emissions.		March 2014	Heather McQuillan, Dundee City Council
Form partnerships with other Council departments and external agencies in Dundee and beyond in energy networks that benefit households.		March 2014	Heather McQuillan, Dundee City Council
Continue to participate in the international Eco Schools programme to promote environmental; awareness via the school curriculum.		March 2017	Bryan Harris, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
CO <sub>2</sub> emissions (tonnes) per capita in Dundee city area.	6.6 (2010)	6.42	Bryan Harris, Dundee City Council
Percentage of planning applications approved in accordance with Local Plan policy on low and zero carbon technology in new developments.	0	90%	Charlie Walker, Dundee City Council
CO <sub>2</sub> emissions (tonnes) from Council's properties.	36,568	5% reduction per annum	Alex Gibson, Dundee City Council

<b>OUTCOME:</b> 10. Our people will live in a low carbon, sustainable city.			
<b>INTERMEDIATE OUTCOME:</b> 10b) Dundee has an accessible, integrated and sustainable travel network.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Deliver more capacity in the Dundee Travel Active strategy to deliver health benefits as well as reduce the need for city centre parking.		December 2016	John Berry, Dundee City Council
Implement sustainable measures such as Smarter Choices Smarter Places (Dundee Travel Active), Cycling, Walking and Safer Streets.		December 2014	John Berry, Dundee City Council
Develop with transport partners an integrated transport ticket on the National Entitlement Card.		December 2013	Neil Gellatly, Dundee City Council
Implement appropriate priority actions from Dundee's Outdoor Access Strategy.		March 2017	Peter Sandwell, Dundee City Council
Introduce measures to improve bus services and reduce emissions.		December 2014	Neil Gellatly, Dundee City Council
Introduce measures to reduce emissions from Heavy Goods Vehicles.		December 2014	Neil Gellatly, Dundee City Council
Increase the number and use of Council vehicles powered by electricity or other low carbon fuel systems.		March 2017	Gary Mcrae, Dundee City Council
Promote the uptake and use of cleaner and/or alternative fuels where possible for transport.		December 2014	Neil Gellatly, Dundee City Council
Work with the Scottish Government and other partners to develop a network of publically available electric vehicles charging points across Dundee.		August 2014	Gary Mcrae, Dundee City Council
Review and rationalise existing routing of all Council vehicles and service delivery systems to improve efficiency and reduce unnecessary journeys.		December 2015	Gary Mcrae, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of children walking or cycling to school.	50.6%	65%	John Berry, Dundee City Council
Percentage of commuters using active travel modes.	19.7% (2009-10 data)	25%	John Berry, Dundee City Council
No of Green Circular cycle movements.	34,000	37,400	Peter Sandwell, Dundee City Council
CO <sub>2</sub> emissions (tonnes) from Council's vehicle fleet.	4,416	5% reduction per	Gary Mcrae, Dundee City Council

		annum	Council
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<b>OUTCOME:</b> 10. Our people will live in a low carbon, sustainable city.			
<b>INTERMEDIATE OUTCOME:</b> 10c) Dundee has sustainable waste management systems that reduce environmental impacts of waste production.			
<b>Actions to achieve the intermediate outcome</b>	<b>Target completion date</b>	<b>Lead Officer</b>	
Develop and implement the Dundee Zero Waste Strategy changing the collection infrastructure to meet the recycling targets consistent with the Waste (Scotland) Regulations 2012.	March 2017	Andy Malcolm, Dundee City Council	
Develop a corporate waste management strategy for all Council facilities.	December 2013	Andy Malcolm, Dundee City Council	
Implement 'Zero Waste' management plans to reduce the impact of construction operations on the environment.	March 2014	Andy Malcolm, Dundee City Council	
Streamline current education and awareness activities to provide a more targeted approach to waste education and to promote the "Towards Zero Waste" message.	March 2017	Andy Malcolm, Dundee City Council	
Increase the number of community recycling facilities available across the city, including Recycle on The Go, Neighbourhood Recycling Points & Recycling Points taking into account possible obstruction hazards to people with a disability.	March 2017	Andy Malcolm, Dundee City Council	
Introduce a resource redistribution system (WARPit) for public sector organisations in city.	March 2014	Bryan Harris, Dundee City Council	
<b>Performance Indicators for this intermediate outcome</b>			
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Percentage of household waste recycled or composted.	31.8%	50%	Andy Malcolm, Dundee City Council
Tonnage of biodegradable municipal waste land filled.	3,500	1,600	Andy Malcolm, Dundee City Council
Number of Recycling Points located throughout the city.	113	130	Andy Malcolm, Dundee City Council

<b>OUTCOME:</b> 10. Our people will live in a low carbon, sustainable city.			
<b>INTERMEDIATE OUTCOME:</b> 10d) Dundee has a clean, healthy and safe environment with improved air, land and water quality.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Develop and implement mitigation measures as appropriate in accordance with the Local Air Quality Management Framework		December 2014	Iris Coghill, Dundee City Council
Improve the cleanliness of our streets, parks and open spaces utilising LEAMS to measure progress.		March 2017	Rod Houston, Dundee City Council
Develop and implement a strategy to reduce the level of dog fouling in the city.		May 2014	Iris Coghill, Dundee City Council
Develop action plan to reduce the incidence of environmental health nuisances within local communities.		March 2017	Iris Coghill, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>			
	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Local Environmental Audit and Management System street cleanliness score.	73%	75%	Rod Houston, Dundee City Council
Percentage of Derelict Land - Non Community Regeneration Areas.	0.24%	0%	Mark Conroy, Dundee City Council
Percentage of Derelict Land - Community Regeneration Areas.	0.76%	0%	Mark Conroy, Dundee City Council

<b>OUTCOME:</b> 10. Our people will live in a low carbon, sustainable city.			
<b>INTERMEDIATE OUTCOME:</b> 10e) Dundee has an attractive and sustainable natural environment where the built heritage is valued and protected.			
<b>Actions to achieve the intermediate outcome</b>		<b>Target completion date</b>	<b>Lead Officer</b>
Develop a biodiversity action plan for Dundee involving partner organisations.		December 2013	Peter Sandwell, Dundee City Council
Develop and implement a strategy to improve the wildlife value of Dundee's open spaces including the creation of more natural grassed areas.		March 2014	Peter Sandwell, Dundee City Council
Improve the quality of open space through the application of Green Flag standards to parks and open space where appropriate and participation in the Keep Scotland Beautiful beach		March 2017	Peter Sandwell, Dundee City Council

resort award scheme for Broughty Ferry beach.			
Prepare and implement development plans for Dundee's major parks including Camperdown Park and Dundee Law creating high quality regional facilities.	March 2017		Peter Sandwell, Dundee City Council
Develop a programme of environmental improvements along key ambassador routes.	April 2014		Rod Houston, Dundee City Council
Develop strategy for the development of community allotments and gardens within the community regeneration areas.	September 2014		Peter Sandwell, Dundee City Council
<b>Performance Indicators for this intermediate outcome</b>	<b>Baseline (2012)</b>	<b>Target (2017)</b>	<b>Lead Officer</b>
Number of resort awards.	1	1	Peter Sandwell, Dundee City Council
Number of areas receiving green flag awards.	4	5	Peter Sandwell, Dundee City Council
Number of areas achieving green flag standard (excluding awards).	3	15	Peter Sandwell, Dundee City Council
Number of silver Beautiful Scotland awards.	2	3	Peter Sandwell, Dundee City Council
Percentage Dundee citizens very satisfied or satisfied with the natural environment of Dundee.	99%	99%	Peter Sandwell, Dundee City Council