



**Charities ● Social Enterprises ● Community Groups ● Clubs and Societies
Non-profit organisations ● Voluntary Organisations ● Housing Associations
Trusts ● Cooperatives and Mutuals ● Faith Groups**

National Survey of Third Sector Organisations

Thank you in advance for completing this questionnaire and taking part in this important survey. **Please remember that:**

- There is a pre-paid envelope in which to return your questionnaire. Please return it as soon as possible, to **arrive by 6 October 2008** at the latest. No stamp is required.
- This survey should be completed by the leader of your organisation, a member of its senior management or a member of the trustee board or management committee.
- There are no right or wrong answers: we want your opinions. Please return this questionnaire even if it is incomplete as all the answers you provide will be valuable.
- All of your answers will be treated in the strictest confidence and will be used for research purposes only. Ipsos MORI is an independent research company and works in accordance with the Market Research Society Code of Conduct and the Data Protection Act.
- Your individual responses will not be passed on to the Office of the Third Sector or any other government department or agency in a way which will identify you. Please take care not to include any comments that might identify you or your organisation.
- Please complete the questionnaire with a black or blue pen, marking a cross in the appropriate box. If you need to change your answer, obliterate your cross by completely shading the box and then place a cross in the correct box.
- If you have any queries about the survey please do not hesitate to contact Ipsos MORI by email **NSTSO@ipsos-mori.com** or telephone **0808 238 4564**.



ABOUT YOUR ORGANISATION

In this section we are interested in finding out who your organisation serves, what it does and how you fulfil your purpose. Firstly, please tell us who your organisation benefits or provides services to.

Q1

Which of the groups listed below are clients / users / beneficiaries of your organisation? By clients / users / beneficiaries we mean the individuals, users or organisations who your organisation benefits or provides services to.

Please put a cross in all boxes that apply in the first column (Q1)

Q2

Which are the main clients / users / beneficiaries of your organisation?

Please put a cross in no more than 2 or 3 boxes in the second column (Q2)

	Q1 (Cross <input type="checkbox"/> all boxes that apply)	Q2 (Cross <input type="checkbox"/> no more than 2 or 3 boxes)
The general public / everyone	<input type="checkbox"/>	<input type="checkbox"/>
Women	<input type="checkbox"/>	<input type="checkbox"/>
Men	<input type="checkbox"/>	<input type="checkbox"/>
Older people	<input type="checkbox"/>	<input type="checkbox"/>
Children (aged 15 or under)	<input type="checkbox"/>	<input type="checkbox"/>
Young people (aged 16 to 24)	<input type="checkbox"/>	<input type="checkbox"/>
People with physical disabilities and / or special needs	<input type="checkbox"/>	<input type="checkbox"/>
People with particular physical health needs	<input type="checkbox"/>	<input type="checkbox"/>
People with learning difficulties	<input type="checkbox"/>	<input type="checkbox"/>
People with mental health needs	<input type="checkbox"/>	<input type="checkbox"/>
People from Black and Minority Ethnic communities	<input type="checkbox"/>	<input type="checkbox"/>
People with a particular financial need (including poverty)	<input type="checkbox"/>	<input type="checkbox"/>
Asylum seekers / refugees	<input type="checkbox"/>	<input type="checkbox"/>
Homeless people	<input type="checkbox"/>	<input type="checkbox"/>
People with addiction problems (e.g. alcohol, drugs)	<input type="checkbox"/>	<input type="checkbox"/>
Faith communities	<input type="checkbox"/>	<input type="checkbox"/>
Lesbian, gay, bisexual or transgender people	<input type="checkbox"/>	<input type="checkbox"/>
Socially excluded / vulnerable people	<input type="checkbox"/>	<input type="checkbox"/>
Victims of crime and their families	<input type="checkbox"/>	<input type="checkbox"/>
Offenders, ex-offenders and their families	<input type="checkbox"/>	<input type="checkbox"/>
Other third sector organisations	<input type="checkbox"/>	<input type="checkbox"/>
Animals	<input type="checkbox"/>	<input type="checkbox"/>
Other (Please put a cross in the box and write in below)	<input type="checkbox"/>	<input type="checkbox"/>
Cannot say	<input type="checkbox"/>	<input type="checkbox"/>

We are also interested in finding out what your organisation’s purpose or mission is.

Q3 In which of the areas listed below does your organisation work?
Please put a cross ☒ in all boxes that apply in the first column (Q3)

Q4 Which are the main areas in which your organisation works?
Please put a cross ☒ in no more than 2 or 3 boxes in the second column (Q4)

	Q3 (Cross ☒ all boxes that apply)	Q4 (Cross ☒ no more than 2 or 3 boxes)
Community development and mutual aid	<input type="checkbox"/>	<input type="checkbox"/>
Cohesion / civic participation	<input type="checkbox"/>	<input type="checkbox"/>
Culture and leisure (including arts, music, sport and recreation)	<input type="checkbox"/>	<input type="checkbox"/>
Economic well-being (including economic development, employment and relief of poverty)	<input type="checkbox"/>	<input type="checkbox"/>
Accommodation/housing	<input type="checkbox"/>	<input type="checkbox"/>
Education and lifelong learning	<input type="checkbox"/>	<input type="checkbox"/>
Training	<input type="checkbox"/>	<input type="checkbox"/>
Environment / sustainability	<input type="checkbox"/>	<input type="checkbox"/>
Equalities / civil rights (e.g. gender, race, disabilities)	<input type="checkbox"/>	<input type="checkbox"/>
Heritage	<input type="checkbox"/>	<input type="checkbox"/>
Health and well-being (e.g. medical, health, sickness, disability, mental health)	<input type="checkbox"/>	<input type="checkbox"/>
International development (e.g. overseas aid, famine relief)	<input type="checkbox"/>	<input type="checkbox"/>
Religious / faith-based activity	<input type="checkbox"/>	<input type="checkbox"/>
Criminal justice	<input type="checkbox"/>	<input type="checkbox"/>
Animal welfare	<input type="checkbox"/>	<input type="checkbox"/>
Capacity-building and other support for third sector organisations	<input type="checkbox"/>	<input type="checkbox"/>
Other charitable, social or community purposes (Please put a cross in the box and write in below)	<input type="checkbox"/>	<input type="checkbox"/>
Cannot say	<input type="checkbox"/>	<input type="checkbox"/>

Please now indicate what your organisation promotes or provides.

Q5

Which of the roles listed below does your organisation undertake?

Please put a cross in all boxes that apply in the first column (Q5)

Q6

What are the main roles your organisation undertakes?

Please put a cross in no more than 2 or 3 boxes in the second column (Q6)

	Q5 (Cross <input checked="" type="checkbox"/> all boxes that apply)	Q6 (Cross <input checked="" type="checkbox"/> no more than 2 or 3 boxes)
Community development and mutual aid	<input type="checkbox"/>	<input type="checkbox"/>
Delivery of public services (e.g. social housing, health care, day centre, counselling, community safety)	<input type="checkbox"/>	<input type="checkbox"/>
Delivery of other services (e.g. business services, financial services, leisure, retail, manufacturing, community support)	<input type="checkbox"/>	<input type="checkbox"/>
Buildings and/or facilities (e.g. community centres, village halls, religious buildings but NOT social housing)	<input type="checkbox"/>	<input type="checkbox"/>
Advocacy, campaigning, representation, information or research	<input type="checkbox"/>	<input type="checkbox"/>
Capacity building and other support to third sector organisations (e.g. acts as a coordinating or resource body)	<input type="checkbox"/>	<input type="checkbox"/>
Grant makers (e.g. make grants to individuals or organisations)	<input type="checkbox"/>	<input type="checkbox"/>
Provides other finance	<input type="checkbox"/>	<input type="checkbox"/>
Provides advice to individuals	<input type="checkbox"/>	<input type="checkbox"/>
Helps people to access services or benefits	<input type="checkbox"/>	<input type="checkbox"/>
Provides staff and/or volunteers	<input type="checkbox"/>	<input type="checkbox"/>
Advancing religion and / or spiritual welfare by supporting religious or spiritual practice	<input type="checkbox"/>	<input type="checkbox"/>
Advancing cultural awareness	<input type="checkbox"/>	<input type="checkbox"/>
Other (Please put a cross in the box and write in below)	<input type="checkbox"/>	<input type="checkbox"/>
<div style="border: 1px solid black; height: 50px; width: 100%;"></div>		
Cannot say	<input type="checkbox"/>	<input type="checkbox"/>

Q7

In which of the geographic areas listed below does your organisation carry out its activities? Please put a cross ☒ in all boxes that apply in the first column (Q7)

Q8

Which one is the main geographic area in which your organisation carries out its activities? Please put a cross ☒ in one box only in the second column (Q8)

	Q7 (Cross ☒ all boxes that apply)	Q8 (Cross ☒ one box only)
Internationally	<input type="checkbox"/>	<input type="checkbox"/>
Nationally	<input type="checkbox"/>	<input type="checkbox"/>
Regionally	<input type="checkbox"/>	<input type="checkbox"/>
Your local authority area	<input type="checkbox"/>	<input type="checkbox"/>
Your neighbourhood	<input type="checkbox"/>	<input type="checkbox"/>
Cannot say	<input type="checkbox"/>	<input type="checkbox"/>

Q9

Is the office you are based in a head office for an organisation with regional or local branches, or not?

Please put a cross ☒ in one box only

Yes, it is a head office

Please answer the remainder of this survey **on the basis of the area your head office is located in**. Now go to Q10.

No, it is not a head office

Please go to Q10.

MEETING YOUR OBJECTIVES

Q10

Thinking back over the last 12 months, to what extent do you think your organisation has been successful, or not, in meeting its main objectives?

Please put a cross ☒ in one box only

Very successful	Fairly successful	Not very successful	Not at all successful	Don't know	Not applicable
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q11

Thinking back over the last 12 months, has your organisation had sufficient or insufficient of the following resources to meet its main objectives?

Please put a cross ☒ in one box per row

	Sufficient	Insufficient	Don't know	Not applicable
Overall level of income from all sources (including grants, lottery, earned income and fundraising etc.)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Management and leadership staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Paid staff	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Volunteers	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Trustees / management committee members	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Financial reserves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Space to operate (e.g. office space)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information and communication technology	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Advice and support	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Networking opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q12

Looking forward over the next 12 months, how confident, or not, are you that your organisation will be successful in meeting its main objectives?

Please put a cross ☒ in one box only

Very confident	Fairly confident	Not very confident	Not at all confident	Don't know	Not applicable
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

LOCAL FUNDING / INCOME

IMPORTANT DEFINITION:

Local statutory bodies are local public sector organisations set up by the government to meet specific objectives and undertake agreed activities, e.g. local councils, Primary Care Trusts (PCTs) and local police authorities. (Note: lottery funding is covered in a later section.)

Q13

From which, if any, of these local statutory bodies does your organisation currently receive funding or income? By currently we mean received wholly or partly – or due – in this financial year.

Please put a cross ☒ in all boxes that apply

	Funding in the form of a <u>grant</u>	Income in the form of a <u>contract</u>
Local council	<input type="checkbox"/>	<input type="checkbox"/>
Local Police / Fire Authority	<input type="checkbox"/>	<input type="checkbox"/>
Regional Development Agency	<input type="checkbox"/>	<input type="checkbox"/>
Other local partnership involving local statutory bodies	<input type="checkbox"/>	<input type="checkbox"/>
Other local statutory funding (Please put a cross in the box and write in below)	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

Please answer Q14 regardless of whether or not you receive funding or income from any statutory bodies mentioned at Q13 – we are interested in your opinions.

Q14

Still on the subject of local funding / income, how satisfied or dissatisfied are you with the following...?

Please cross one box per row

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable
The range of grants available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The range of contracts available (contracts that generate income)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to loan finance for your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Business rate relief and other concessions and reliefs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The process involved in applying for funding / bidding for contracts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The help, advice and support provided by local statutory bodies when applying for grants / bidding for contracts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The opportunity for 3 year or longer funding / contracts for your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The ability to recover overheads as well as direct costs through statutory funding / contracts (full cost recovery)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timely payment by statutory bodies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The administration involved in receiving funding / maintaining contracts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q15

How successful, or not, have you been in applying for funding or bidding for contracts from local statutory bodies over the last five years?

Please put a cross in one box only

Very successful	Fairly successful	Not very successful	Not at all successful	Have never applied / bid	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q16

Overall, how satisfied or dissatisfied are you with local statutory grant funding / contract bidding arrangements? Please put a cross in one box only

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Not applicable	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

LOCAL HELP, SUPPORT AND ADVICE

IMPORTANT DEFINITION:

Your local area. This is the area covered by the local authority in which your organisation is based.

Q17

How would you rate the support available in your local area from all bodies to help your organisation to do the following . . . ?

By support we mean advice, guidance, signposting, training etc. but excluding funding which we covered earlier in this questionnaire.

Please put a cross ☒ in one box per row

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable
Recruit and retain management and leadership staff for your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recruit and retain paid staff for your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Find volunteers for your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Find trustees / management committee members for your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access advice and support for your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ensure you have enough space to operate (e.g. office space)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Maintain sufficient financial reserves	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Apply for funding or bid for contracts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access training	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work together with other third sector organisations to influence local decisions	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work together with other third sector organisations to deliver local services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q18

Overall, how satisfied or dissatisfied are you with the support available to your organisation in your local area? Please put a cross ☒ in one box

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Not applicable	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q19

Do you currently get any support from other third sector organisations in your local area (e.g. Council for Voluntary Service, Local Social Enterprise Network, Co-operative Development Agency, or other capacity-building bodies) or not? Please put a cross in one box only

Yes No Don't know Not applicable

Q20

Overall, how satisfied or dissatisfied are you with the support available from these other third sector organisations? Please put a cross in one box

Very satisfied

Fairly satisfied

Neither satisfied nor dissatisfied

Fairly dissatisfied

Very dissatisfied

Don't know

Not applicable

RELATIONSHIPS AND PARTNERSHIPS

IMPORTANT DEFINITION:

Local statutory bodies are local public sector organisations set up by government to meet specific objectives and undertake agreed activities, e.g. local councils, Primary Care Trusts (PCTs) and local police authorities.

Please answer the following questions about local statutory bodies **regardless of whether or not you currently have direct dealings with them or are receiving funding or other forms of support from them** – we want your opinions.

Q21

To what extent do you agree or disagree with each of the following statements? Please put a cross in one box per row

Local statutory bodies in your local area . . .	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know	Not applicable
. . . value the work of your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
. . . understand the nature and role of your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
. . . respect your organisation's independence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
. . . inform your organisation on issues which affect you or are of interest to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
. . . consult your organisation on issues which affect you or are of interest to you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
. . . involve your organisation appropriately in developing and carrying out policy on issues which affect you	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
. . . act upon your organisation's opinions and/or responses to consultation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q22

Overall, how satisfied or dissatisfied are you with your ability to influence local decisions that are relevant to your organisation?

Please put a cross ☒ in one box only

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

OVERALL VIEW

Please answer the following questions about local statutory bodies **regardless of whether or not you currently have direct dealings with them or are receiving funding or other forms of support from them** – we want your opinions.

Q23

Taking everything into account, overall, how do the statutory bodies in your local area influence your organisation's success?

Please put a cross ☒ in one box only

Very positive influence	Positive influence	Neither positive nor negative influence	Negative influence	Very negative influence	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q24

Why do you say that?

Please write in below. To ensure that your response remains confidential, please take care not to include any comments or details that might identify you or your organisation.

Q25

To what extent, if at all, does your organisation currently have any direct dealings with local statutory bodies in your local area?

Please put a cross ☒ in one box only

A great amount	A fair amount	Not very much	None at all	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

NATIONAL FUNDING / INCOME

IMPORTANT DEFINITION:

National statutory bodies are public sector organisations set up by the government to meet specific objectives and undertake agreed activities, e.g. Central Government departments and non-departmental public bodies like the Arts Council or the Housing Corporation.

Q26

From which, if any, of these national statutory bodies does your organisation currently receive funding or income? By currently we mean received wholly or partly - or due - in this financial year.

Please put a cross ☒ in all the boxes that apply

	Funding in the form of a <u>grant</u>	Income in the form of a <u>contract</u>
Central government department (e.g. Department of Health, DCSF, Home Office)	<input type="checkbox"/>	<input type="checkbox"/>
Non-departmental public body (e.g. Arts Council, Sport England, Capacitybuilders, Housing Corporation, Big Lottery Fund)	<input type="checkbox"/>	<input type="checkbox"/>
Other national statutory funding <i>(Please put a cross in the box and write in below)</i>	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

Please answer Q27 regardless of whether or not you receive funding or income from any statutory bodies mentioned at Q26 – we are interested in your opinions.

Q27

Still on the subject of national funding / income, are you satisfied or dissatisfied with the following...?

Please put a cross ☒ in one box per row

	Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable
The range of grants available	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The range of contracts available (contracts that generate income)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access to loan finance for your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
VAT exemptions and other concessions and reliefs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The process involved in applying for funding / bidding for contracts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The help, advice and support provided by national statutory bodies when applying for grants / bidding for contracts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The opportunity for 3 year or longer funding / contracts for your organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The ability to recover overheads as well as direct costs through statutory funding/ contracts (full cost recovery)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Timely payment by statutory bodies	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The administration involved in receiving funding / maintaining contracts	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q28

How successful, or not, has your organisation been in applying for funding / bidding for contracts from national statutory bodies over the last five years?

Please put a cross ☒ in one box only

Very successful	Fairly successful	Not very successful	Not at all successful	Have never applied / bid	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q29

Overall, how satisfied or dissatisfied are you with national statutory funding and/or bidding arrangements? Please put a cross ☒ in one box only

Very satisfied	Fairly satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Not applicable	Don't know
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

FINAL QUESTIONS ABOUT YOUR ORGANISATION

Everyone should answer the remaining questions to the best of their knowledge.

Please note: If your organisation is a headquarters with regional or local branches, please answer these questions while thinking about your whole organisation – branches included (unless they file separate accounts).

Q30

Please tell us the approximate number of full-time equivalent employees currently in your organisation. Please write in (write '0' if none)

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Q31

Please tell us the approximate total number of volunteers, including committee / board members, that your organisation currently has. Please write in (write '0' if none)

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Q32

Some organisations monitor the diversity of their management, staff and volunteers, while others do not. Please indicate which, if any, of these your organisation monitors. Please put a cross ☒ in all the boxes that apply

Reminder: the information you give in this questionnaire will not be disclosed to anyone in a form that might identify you

Management	<input type="checkbox"/>	Staff	<input type="checkbox"/>
Volunteers	<input type="checkbox"/>	None of these	<input type="checkbox"/>

Please answer the following questions for the most recent year for which accounts are available.

Q33

Please put a cross in the box below that comes closest to your organisation's annual total turnover or income from all sources. Please put a cross ☒ in one box only

No income	<input type="checkbox"/>	From £150,000 up to £199,999	<input type="checkbox"/>
Less than £1,000	<input type="checkbox"/>	From £200,000 up to £249,999	<input type="checkbox"/>
From £1,000 up to £4,999	<input type="checkbox"/>	From £250,000 up to £499,999	<input type="checkbox"/>
From £5,000 up to £9,999	<input type="checkbox"/>	From £500,000 up to £999,999	<input type="checkbox"/>
From £10,000 up to £24,999	<input type="checkbox"/>	From £1 million up to £5 million	<input type="checkbox"/>
From £25,000 up to £49,999	<input type="checkbox"/>	From £5 million up to £10 million	<input type="checkbox"/>
From £50,000 up to £99,999	<input type="checkbox"/>	More than £10 million	<input type="checkbox"/>
From £100,000 up to £149,999	<input type="checkbox"/>	Don't know	<input type="checkbox"/>

Q34

Does your organisation receive income from any of the sources listed below?
Please put a cross ☒ in all the boxes that apply in the first column (Q34)

Q35

Which one of these is the most important for your organisation's success?
Please put a cross ☒ in one box only in the second column (Q35)

	Q34 (Cross ☒ all boxes that apply)	Q35 (Cross ☒ one box only)
Donations and fundraising activities	<input type="checkbox"/>	<input type="checkbox"/>
Membership fees / subscriptions	<input type="checkbox"/>	<input type="checkbox"/>
Grants from non-statutory bodies	<input type="checkbox"/>	<input type="checkbox"/>
National Lottery (e.g. Big Lottery)	<input type="checkbox"/>	<input type="checkbox"/>
Grants or core funding (including Service Level Agreements)	<input type="checkbox"/>	<input type="checkbox"/>
Earned income from contracts	<input type="checkbox"/>	<input type="checkbox"/>
Earned income from trading including retail	<input type="checkbox"/>	<input type="checkbox"/>
Income from investments	<input type="checkbox"/>	<input type="checkbox"/>
Other (Please put a cross in the box and write in below)	<input type="checkbox"/>	<input type="checkbox"/>
None of these	<input type="checkbox"/>	<input type="checkbox"/>
Don't know	<input type="checkbox"/>	<input type="checkbox"/>

Q36

If your organisation earns income from contracts or from trading (above at question 35), do these sources account for 50% or more of your total income when combined. Please answer for the most recent year for which accounts are available.

Please put a cross ☒ in one box only

Yes	<input type="checkbox"/>	Don't know	<input type="checkbox"/>
No	<input type="checkbox"/>	Not applicable	<input type="checkbox"/>

Q37

If your organisation does generate a surplus or profit from its contracts or trading, do you use it to further your social or environmental goal? This could include reinvesting it in your or another third sector organisation or in the community. Please answer for the most recent year for which accounts are available.

Please put a cross ☒ in one box only

Yes - we use <u>up to 50%</u> of the surplus/profit	<input type="checkbox"/>
Yes - we use <u>50% or more</u> of the surplus/profit	<input type="checkbox"/>
Not applicable - we do not make a surplus/profit	<input type="checkbox"/>
No	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

Q38

Social enterprises are businesses with primarily social objectives whose surpluses are principally reinvested for that purpose in the business or community, rather than being driven by the need to maximise profit for shareholders and owners. Does this describe your organisation or not?

Please put a cross ☒ in one box only

Yes
No

Don't know

Q39

Is there anything else you would like to add?

Please write in below. To ensure that your response remains confidential please take care not to include any comments or details that might identify you or your organisation.

Q40

Would you be willing to be re-contacted by Ipsos MORI or another research organisation on behalf of the Office of the Third Sector for follow-up research in the next twelve months or so? Please put a cross ☒ in one box only

Yes
No

If we do re-contact you for research purposes it would be helpful to be able to address the person who completed this questionnaire. Therefore, if you have answered "Yes" to Q40 above please write in your name in the box below.

Your name
(optional)

**Thank you for taking part.
Please return this questionnaire in the pre-paid envelope
to arrive by 6 October 2008 at the latest.**

If you do not have your pre-paid envelope, please return the questionnaire to:

**National Survey of Third Sector Organisations J33539
Ipsos MORI
Research Services House
Elmgrove Road
Harrow
Middlesex
HA1 2BR**